

# Victoria Community Organizations

If you urgently require assistance please call  
**NEED Crisis & Information** Line 386-6323.

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You can help us keep this resource list current by advising us of any additions, deletions, or adjustments to the organizations contact information shown here.

Simply email the new information to:  
[administrator@solvehomelessness.ca](mailto:administrator@solvehomelessness.ca)

Thank you.

## Emergency Shelters

Casa Maria Emergency Housing Society #21-1241 Balmoral Rd., Victoria V8T 1B2	Families
Cridge Centre for the Family - Hill House 1307 Hillside Ave., Victoria V8T 0A2 Tel: (250) 384-8058 Fax: (250) 384-5267 Web: <a href="http://www.cridge.org">www.cridge.org</a>	Women
Extreme Weather Protocol City of Victoria Social Planning & Housing Division	All Groups

I Centennial Square, Victoria V8W 1P6  
Tel: (250) 361-0351  
Fax: (250) 361-0518

M'akola Group of Societies - Tonto Rosette House  
1209 North Park, Victoria V8T 1C9  
Tel: (250) 384-4203  
Web: [www.makola.bc.ca](http://www.makola.bc.ca)

Aboriginal Youth/  
Families

Out of the Rain Night Shelter  
Beacon Community Services  
1209 North Park, Victoria V8T 1C9  
Tel: (250) 384-4203  
Web: [www.makola.bc.ca](http://www.makola.bc.ca)

Youth

Salvation Army - Victoria Addictions and Rehabilitation Centre  
525 Johnson St., Victoria V8W 1M2  
Tel: (250) 384-3396  
Fax: (250) 480-1447  
Web: [www.salvationarmy.org](http://www.salvationarmy.org)

Men

Sooke Transition House  
P.O. Box 527, Sooke V0S 1N0  
Tel: (250) 642-2591  
Fax: (250) 642-2589  
24 hr. Pager: (250) 480-5461  
EM: [anniesplace@shaw.ca](mailto:anniesplace@shaw.ca)  
Web: [www.anniesplacetransitionhouse.ca](http://www.anniesplacetransitionhouse.ca)

Women

Victoria Cool Aid Society  
Home Office: 103-749 Pandora Ave., Victoria, V8W 1N9  
Tel: (250) 383-1977  
Fax: (250) 383-1639  
EM: [society@coolaid.org](mailto:society@coolaid.org)  
Web: [www.coolaid.org](http://www.coolaid.org)  
Street Link: 1634 Store St., Victoria V8W 1V4  
Tel: (250) 383-1951 OR: Home Office

Adult Men and  
Women

Sandy Merriman House:  
809 Burdett St., Victoria V8W 1K8  
Tel: (250) 480-1408 OR: Home Office

Women

Victoria Women's Transition House Shelter  
P.O. Box 5596, Station B, Victoria V8R 6S4  
Crisis Line: (250) 385-6611  
Business Line: (250) 380-7527  
Fax: (250) 385-5129

Women and Children

VYES Home Office  
2117 Vancouver St., Victoria V8T 3Z9  
Tel: (250) 386-8282  
Youth Line: (250) 386-1401  
Fax: (250) 384-0778  
EM: [keys@vyes.ca](mailto:keys@vyes.ca)

Youth 13-25  
Absolute Homeless

## Transitional Housing

Boys and Girls Club - Turnabout  
1240 Yates St., Victoria V8V 3N3  
Tel: (250) 384-9133  
Fax: (250) 384-9136  
EM: [admin@bgcvic.org](mailto:admin@bgcvic.org)  
Web: [www.bgcvic.org](http://www.bgcvic.org)

Youth

Cridge Centre for the Family - Hayward House  
1307 Hillside Ave., Victoria V8T 0A2  
Tel: (250) 384-8058  
Fax: (250) 384-5267  
Web: [www.cridge.org](http://www.cridge.org)

Women

Manchester House  
540 Manchester St., Victoria V8T 2N8  
Tel: (250) 384-1724

Ex-offenders

Laren House Society  
EM: [mudgecrf@shaw.ca](mailto:mudgecrf@shaw.ca)

Men  
Ex-offenders

Margaret Laurence House  
PO Box 8237, Victoria V8W 3R8  
Tel: (250) 995-0058

Women

Mustard Seed Street Church, 625 Queens Ave. Victoria V8T 1L9  
Tel: (250) 953-1575  
Fax: (250) 385-0430  
EM: [mail@mustardseed.ca](mailto:mail@mustardseed.ca)  
Web: [www.mustardseed.ca](http://www.mustardseed.ca)

Adult Men Substance  
Abuse

Our Place Housing  
919 Pandora Ave., Victoria V8V 3P4  
Tel: (250) 388-7112  
Fax: (250) 388-4901

Adult Men

Salvation Army - Beacon of Hope House  
525 Johnson St., Victoria V8W 1M2  
Tel: (250) 384-3396

Youth  
Substance Abuse

Fax: (250) 480-1447  
Web: [www.salvationarmy.org](http://www.salvationarmy.org)

Threshold Housing Society  
Anglican Diocese of BC  
900 Vancouver St., Victoria V8V3V7  
Tel: (250) 389-8656  
EM: [ths2@shaw.ca](mailto:ths2@shaw.ca)  
Web: [www.nwnet.org/~threshold](http://www.nwnet.org/~threshold)

Youth

VIARS - Foundation House  
536 Cecelia Rd., Victoria V8Z 7H5  
Mailing Address: P.O. Box 48055, Victoria V8Z 7H5  
Tel/Fax: (250) 480-1342  
24 Hour Emergency Pager:  
1-800-454-7668  
EM: [foundationhouse@shaw.ca](mailto:foundationhouse@shaw.ca)  
Web: [www.foundationhouse.org](http://www.foundationhouse.org)

Men Substance  
Abuse

Victoria Human Exchange Society  
Box 8534, Victoria V8W 3S1  
Tel: (250) 418-9997 (Greater Victoria)  
Tel: (250) 361-2762 (Victoria to Sidney)  
Fax: (250) 995-9239  
EM: [vhesvic@victoria.tc.ca](mailto:vhesvic@victoria.tc.ca)  
Web: [www.humanx.org](http://www.humanx.org)

Adults  
Substance Abuse  
Mental Health

Victoria Native Friendship Centre - IY ILEN HAUTW  
Direct EM: [Jennifer.ahtp@vnfc.ca](mailto:Jennifer.ahtp@vnfc.ca)

Aboriginal  
Women and Children

YM/YWCA - Pandora Youth Outreach  
753 Pandora Ave., Victoria  
Tel: (250) 380-2663

Youth

YM/YWCA Home Office  
851 Broughton St., Victoria V8W 1E5  
Tel: (250) 386-7511  
Fax (250) 380-1933  
EM: [info@ymywca.victoria.bc.ca](mailto:info@ymywca.victoria.bc.ca)  
Web: [www.victoriay.com](http://www.victoriay.com)  
Transitional Housing Direct Tel: (250) 382-1004

Youth Women

## Long Term Supportive Housing

BC Housing Web: [www.bchousing.org](http://www.bchousing.org)

All Groups

Canadian Community Housing Foundation

Adults

P.O. Box 8300, Victoria V8W 3R9  
Tel: (250) 818-3236  
Toll Free Fax: 1-866-675-9395  
EM: [Admin@InnovativeCommunities.Org](mailto:Admin@InnovativeCommunities.Org)  
Web: [www.InnovativeCommunities.org](http://www.InnovativeCommunities.org)

Cridge Centre for the Family  
1307 Hillside Ave., Victoria V8T 0A2  
Tel: (250) 384-8058  
Fax: (250) 384-5267  
Web: [www.cridge.org](http://www.cridge.org)

Health Issues

Cridge Centre for the Family  
1307 Hillside Ave., Victoria  
Tel: (250) 384-8058  
Fax: (250) 384-5267  
Web: [www.cridge.org](http://www.cridge.org)

Health Issues

Cridge Centre for the Family  
1307 Hillside Ave., Victoria  
Tel: (250) 384-8058  
Fax: (250) 384-5267  
Web: [www.cridge.org](http://www.cridge.org)

Seniors

M'Akola Group of Societies Home Office  
2009 Fernwood Rd., Victoria V8T 2Y8  
Tel: (250) 384-1423  
Fax: (250) 381-1438  
Web: [www.makola.bc.ca](http://www.makola.bc.ca)

Aboriginal Families

Pacifica Housing Advisory Association  
827 Fisgard St., Victoria V8W 1R9  
Tel: (250) 385-2131  
Fax: (250) 385-6776  
EM: [pacifica@pacificahousing.ca](mailto:pacifica@pacificahousing.ca)  
Web: [www.pacificahousing.ca](http://www.pacificahousing.ca)

Adults

St. Vincent de Paul Home Office  
101-831 Yates St., Victoria V8W 1M1  
Tel: (250) 382-2767  
Fax: (250) 382-2787

Adults Substance  
Abuse  
Mental Health

Residential Housing Services  
Tel: (250) 519-1548  
Fax: (250) 519-1543  
Web: [www.viha.ca](http://www.viha.ca)

Mental Health

Seven Oaks Tertiary Mental Health Facility:  
4575 Blenkinsop Rd., Victoria V8X 2C7,  
Tel: (250) 479-7373

Adanac House: 1745 Adanac St., Victoria V8R 2C4,  
Tel: (250) 370-0492

Blackwood Residential Facility:  
2664 Blackwood St., Victoria V8T 3W3  
Tel: (250) 995-1904  
Empress Bay Apartments: 950/ 951 Empress St., Victoria V8T 1V9  
Tel: (250) 389-0482  
Panama House: 4148 Carey Rd., Victoria V8Z 4G3  
Tel: (250) 704-1141  
Styles Street Residential Facility: 1230 Styles St., Victoria V9A 3Z5  
Tel: (250) 920-4111  
Wascana House: 110 Hampton Rd., Victoria V8Z 1G7  
Tel: (250) 475-4937

Victoria Cool Aid Society  
Swift House Apartments: 467 Swift St., Victoria V8W 1S2  
Tel: (250) 383-5917; Fax: (250) 383-1639

Adults

Pandora Project:  
757 Pandora Ave. Victoria V8W 1N9  
Tel. (250) 383-0064; Fax (250) 383-6603

Johnson Manor:  
1153 Johnson St., Victoria V8V 1N9  
Tel: (250) 381-3146 Fax: (250) 381-3189

Fairway Woods:  
597 Goldstream Ave. Victoria

Hillside Terrace: See VCAS Home Office  
Mike Gidora Place:  
749 Pandora Ave., Victoria

Desmond House:  
715 Pandora Ave., Victoria

## **Affordable Rental Housing**

Anawin House  
973 Caledonia Street Victoria V8T 1E7  
Tel: (250) 382-0283

All Groups

Capital Mental Health Association Home Office  
125 Skinner St., Victoria V9A 6X4  
Tel: (250) 389-1211  
Fax: (250) 389-1263

Mental Health

EM: [info@miravictoria.ca](mailto:info@miravictoria.ca)  
Web: [www.miravictoria.ca](http://www.miravictoria.ca)

Capital Region Housing Corporation  
631 Fisgard St., Victoria V8W 1R7  
Tel: (250) 388-6422  
Fax: (250) 361-4970  
Web: [www.crd.bc.ca/housing](http://www.crd.bc.ca/housing)

Families

Fernwood Neighbourhood Resource Group  
1240 Gladstone Ave., Victoria V8T 1G6  
Tel: (250) 381-1552  
Fax: (250) 381-1509  
EM: [web@fernwoodneighbourhood.ca](mailto:web@fernwoodneighbourhood.ca)  
Web: [www.fernwoodneighbourhood.ca](http://www.fernwoodneighbourhood.ca)

Families

Extreme Outreach Society  
999 McKenzie Ave., Victoria, V8X 3G8  
30 Burnside Rd. West  
Victoria  
Tel: (250) 384-2064  
Fax: (250) 384-2103  
EM: [cliff@extremeoutreach.com](mailto:cliff@extremeoutreach.com)  
Web: [www.extremeoutreach.com](http://www.extremeoutreach.com)

Single Adults

M'Akola Group of Societies Home Office  
2009 Fernwood Rd., Victoria V8T 2Y8  
Tel: (250) 384-1423  
Fax: (250) 381-1438  
Web: [www.makola.bc.ca](http://www.makola.bc.ca)

Aboriginal Families

Pacifica Housing Services Home Office  
827 Fisgard St., Victoria V8W 1R9  
Tel: (250) 385-2131  
Fax: (250) 385-6776  
Web: [pacificahousing@shaw.ca](mailto:pacificahousing@shaw.ca)  
Downtown Outreach Services  
826 Cormorant St., Victoria V8W 1R1  
Tel: (250) 356-2555  
Fax: (250) 356-2552  
EM: [dos.pacifica@shaw.ca](mailto:dos.pacifica@shaw.ca)

Families

## Supports, Meals, Clothing

9-10 Club  
St. Andrews Cathedral 740 View St., Victoria V8W 1J8

All Groups

Tel: (250) 884-4459

Beacon Community Services

All Groups

The Flagship Store: 9775 Third St., Sidney V8L 3A5,

Tel: (250) 656-3511

The Annex: 9781 Third St., Sidney V8L 3A5,

Tel: (250) 655-6416

Thrift on Fourth (Furniture): 9760 Fourth St., Sidney V8L 2Z1,

Tel: (250) 656-6828

Brentwood Thrift Shop: 7105B West Saanich Rd., Brentwood Bay V8M 1R3,

Tel: (250) 652-0432

Brentwood Bargains: 7060 West Saanich Rd., Brentwood Bay V8M 1G8,

Tel: (250) 652-6707

The Shop (Saanich): 1091 McKenzie Ave., Victoria V8P 2L5,

Tel: (250) 479-8849

Christ Church Cathedra

All Groups

930 Burdett Ave. Victoria V8V 3G8

Tel: V383-2714 Fax: V383-2744 Web: [christchurchcathedral.bc.ca](http://christchurchcathedral.bc.ca)

St. Andrew's Presbyterian

All Groups

660 Courtenay St., Victoria V8W 1C1

Tel: V384-5734 Fax: V384-5738

EM: [standrewsvic@telus.net](mailto:standrewsvic@telus.net)

Web: [standrews.pacificcoast.net](http://standrews.pacificcoast.net)

Glad Tidings Pentecostal Church

All Groups

1800 Quadra St. Victoria V8T 4B9

Tel: V384-7633 Fax: V384-0113

EM: [gtidings@gtvictoria.com](mailto:gtidings@gtvictoria.com)

Central Baptist

All Groups

833 Pandora Ave. Victoria V8W1P2

Tel: (250) 385-7786 Fax: (250) 385-7796

EM: [central@shaw.ca](mailto:central@shaw.ca)

Web: [www.centralbaptistchurch.ca/](http://www.centralbaptistchurch.ca/)

Extreme Outreach Society

All Groups

999 McKenzie Ave., Victoria, V8X 3G8 /

30 Burnside Rd., West, Victoria

Tel: (250) 384-2064 Fax: (250) 384-2103

EM: [cliff@extremeoutreach.com](mailto:cliff@extremeoutreach.com)

Web: [www.extremeoutreach.com](http://www.extremeoutreach.com)

First Metropolitan United Church

Youth/Adults

Tel: (250) 388-5188 Fax: (250) 388-5186

EM: [office@firstmetvictoria.com](mailto:office@firstmetvictoria.com)

Web: [www.firstmetvictoria.com](http://www.firstmetvictoria.com)

Food Not Bombs

All Groups

VM: 250-383-5144 Box #1940

Goldstream Food Bank  
761 Station Ave. Victoria V9B 2S1  
Tel: (250) 474-4443

All Groups

Mustard Seed Street Church:  
625 Queens Ave., Victoria V8T 1L9  
Tel: (250) 953-1575  
Fax: (250) 385-0430  
EM: [mail@mustardseed.ca](mailto:mail@mustardseed.ca)  
Web: [www.mustardseed.ca](http://www.mustardseed.ca)

All Groups

Our Place  
919 Pandora Ave., Victoria V8V 3P4  
Tel: (250) 388-7112 Fax: (250) 388-4901

All Groups

Salvation Army Community & Family Services  
2695 Quadra St., Victoria, V8T 4E3  
Tel: (250) 386-8521 Fax: (250) 386-8527

All Groups

Salvation Army - Beacon Bus  
525 Johnson St., Victoria V8W 1M2  
Tel: (250) 384-3396 Fax: (250) 480-1447  
Web: [www.salvationarmy.org](http://www.salvationarmy.org)

All Groups

Salvation Army - Meal Services  
525 Johnson St., Victoria V8W 1M2  
Tel: (250) 384 3396 Fax: (250) 384 8412  
Web: [www.salvationarmy.org](http://www.salvationarmy.org)

Salvation Army Thrift Stores  
Victoria: 525 Johnson St., Victoria V8W 1M2  
Tel: (250) 384-3755  
Saanich: 3948 Quadra St., Victoria V8X 1J6  
Tel: 727-3853  
AND  
1551 Cedar Hill Cross Rd., Victoria V8P 2P3  
Tel: (250) 382-3714  
Colwood: 1746 Island Highway, Victoria  
Tel: (250) 727-7803  
Sooke: 6686 Sooke Rd., Victoria V0S 1N0  
Tel: (250) 642-3612

All Groups

Sidney Lions Food Bank  
2297 Ocean Ave, Sidney V8L 3S8  
P.O. Box 2281  
Tel: (250) 655-0679

All Groups

Sikh Temple

All Groups

1210 Topaz Ave., Victoria  
Tel: (250) 383-1634

Sooke Food Bank  
6596 Sooke Rd. Sooke V0S 1N0  
Tel: (250) 642-6766

All Groups

St. Andrew's Presbyterian  
660 Courtenay St., Victoria V8W 1C1  
Tel: (250) 384-5734 Fax: (250) 384-5738  
EM: standrews.pacificcoast.net  
Web: [standrews.pacificcoast.net](http://standrews.pacificcoast.net)

All Groups

St. Elizabeth's Church  
PO Box 2116 10030 3rd St. Sidney V8L 3S6  
Tel: (250) 656-7433 Fax: (250) 656-7433

All Groups

St. John the Divine  
1611 Quadra St. Victoria V8W 2L5  
Tel: (250) 383 7169 Fax: (250) 381-3573  
Web: [www.stjohndivine.bc.ca](http://www.stjohndivine.bc.ca)

All Groups/ Youth

St. Saviour's Church  
310 Henry St. (Church Hall), Victoria V9A 3J2  
Tel: (250) 384-8773 Fax: (250) 384-8773 (Phone first)  
EM: [officestsaviours@shaw.ca](mailto:officestsaviours@shaw.ca)

Women and Children

St. Vincent de Paul - Social Concern Office  
828 View St., Victoria V8W 1M1  
Tel: (250) 382-0712 Fax: (250) 382-0718  
Web: [www.svdpvictoria.com/services](http://www.svdpvictoria.com/services)

All Groups

St. Vincent de Paul - Thrift Stores  
Victoria: 833 Yates St.  
Langford: 2784 Claude Rd.  
Sidney: 9788B Second St.  
Sooke: 6750 West Coast Rd.

All Groups

## Women

Women in Need Society - Administration/ Programs  
812 Cormorant St., Victoria V8W 1R1  
Tel: (250) 480-4006 Fax: (250) 412-0654

All Groups/ Women

## Assistance Services

AIDS Vancouver Island 1601 Blanshard St. Victoria V8W 2J5 Tel: (250) 384-2366 Toll free: 1-800-665-2437 Fax: (250) 380-9411 EM: <a href="mailto:info@avi.org">info@avi.org</a> Web: <a href="http://www.avi.org">www.avi.org</a>	HIV/AIDS
Burnside Gorge Community Centre 484 Cecilia Rd. Victoria V8T 4T5 Tel: (250) 388-5251 Fax: (250) 388-5269 Web: <a href="http://www.burnsidegorge.ca">www.burnsidegorge.ca</a>	Families
Homeless Families Outreach Project: Direct Tel: (250) 388-5271	
Burnside Gorge Community Centre 484 Cecilia Rd. Victoria V8T 4T5 Tel: (250) 388-5251 Fax: (250) 388-5269 Web: <a href="http://www.burnsidegorge.ca">www.burnsidegorge.ca</a>	Families
Homeless Families Outreach Project: Direct Tel: (250) 388-5271 Family Self Sufficiency Program: Direct Tel: (250) 388-5271 EM: <a href="mailto:cawolfe-bqca@shaw.ca">cawolfe-bqca@shaw.ca</a>	
Need Crisis and Information Line Business Office: PO Box 5501 Victoria V8R 6SR Tel: (250) 386:6328 Fax: (250) 386-9748 EM: <a href="mailto:admin@needcrisis.bc.ca">admin@needcrisis.bc.ca</a> Web: <a href="http://www.needcrisis.bc.ca">www.needcrisis.bc.ca</a> <b>Crisis Line: (250) 386-6326</b> <b>Toll free: 1-866-866-323</b> Youth Line: (4:00 -10:00pm): (250) 386-TALK (8255)	All Groups
Our Place Society Administration Office 919 Pandora Ave. Victoria V8V 3P4 Tel: (250) 388-7112 Fax: (250) 388-4901 EM: <a href="mailto:admin@ourplacesociety.com">admin@ourplacesociety.com</a> Web: <a href="http://www.ourplacesociety.com">www.ourplacesociety.com</a>	All Groups
PEERS 1-744 Fairview Rd, Victoria V9A 5T9 Tel: (250) 388-5325	Women Youth

Toll Free 1-888-733-7722  
Late Night Outreach: (250) 744-0171  
Day Outreach: (250) 744-7690 OR  
(250) 388-5325 x 107  
Fax: (250) 388-5324  
EM: [info@peers.bc.ca](mailto:info@peers.bc.ca)  
Web: [www.peers.bc.ca](http://www.peers.bc.ca)

The Law Centre  
1221 Broad St. Victoria V8W 2A4  
Tel: (250) 385-1221 Fax: (250) 385-1226  
Web: [www.thelawcentre.ca](http://www.thelawcentre.ca)

All Groups

Salvation Army - Pro Bono  
525 Johnson St. Victoria V8W 1M2  
Tel: (250) 384-3396 Fax: (250) 480-1447  
Web: [www.salvationarmy.org](http://www.salvationarmy.org)

All Groups

Together Against Poverty Society  
415-620 View St. Victoria  
EM: [tapsbc@shaw.ca](mailto:tapsbc@shaw.ca)  
Web: [www.tapsbc.baremetal.com](http://www.tapsbc.baremetal.com)

All Groups

Soup-er Meal  
1035b North Park St., Victoria

Mental Health

VIRCS  
#300 - 535 Yates St. Victoria V8W 2Z6  
Tel: (250) 361-9433 Fax: (250) 361-1914  
EM: [info@vircs.bc.ca](mailto:info@vircs.bc.ca)  
Web: [www.vircs.bc.ca](http://www.vircs.bc.ca)

Immigrants

VYES - SEY  
533 Yates St. Victoria V8W 1K7  
Tel: (250) 383-3514 Fax: (250) 383-3812  
EM: [liaison\\_worker@vyes.ca](mailto:liaison_worker@vyes.ca)  
Web: [www.vyes.ca](http://www.vyes.ca)

Youth

VYES - YOOTS  
533 Yates St. Victoria V8W 1K7  
Tel: (250) 383-3514 Fax: (250) 383-3812 Pager: (250) 361-2822  
Web: [www.vyes.ca](http://www.vyes.ca)

Youth

Wings Housing Society  
#12-1041 Cambie St. Vancouver V6E 1L1  
Tel: 604-899-5404  
Fax: 604-899-5410  
EM: [info@wingshousing.bc.ca](mailto:info@wingshousing.bc.ca)  
Web: [www.wingshousing.bc.ca](http://www.wingshousing.bc.ca)

HIV/AIDS

## Lifeskills

### Alano Club

Tel: (250) 383-9151 Office: (250) 383-7803  
Blanshard Community Centre  
901 Kings Rd., Victoria V8T 1W5  
Tel: (250) 388-7696 Fax: (250) 388-7607  
Web: [www.blanshardcc.com](http://www.blanshardcc.com)

Substance Abuse

All Groups

### Boys and Girls Clubs Home Office

1240 Yates St. Victoria V8V 3N3  
Tel : (250) 384-9133 Fax: (250) 384-9136  
EM: [admin@bgcvic.org](mailto:admin@bgcvic.org)  
Web: [www.bgcvic.org](http://www.bgcvic.org)

Youth

### Central Saanich Club:

7162B West Saanich Rd.,  
Brentwood Bay, Fax: (250) 652-3021  
Millstream Club: Millstream Elementary,  
626 Hoy Lake Rd. Victoria

### Harbourside Esquimalt Club:

410 Macaulay St., Esquimalt,  
Fax: (250) 380-9250

### City Central Club:

1240 Yates St., Victoria V8V 3N3,  
Fax: (250) 384-9136

### Boys & Girls Club Services of Greater Victoria

1240 Yates St. Victoria V8V 3N3  
Tel : (250) 384-9133 Fax: (250) 384-9136  
EMI: [admin@bgcvic.org](mailto:admin@bgcvic.org)  
Web: [www.bgcvic.org](http://www.bgcvic.org)

Families

### Boys and Girls Club - Praxis

1240 Yates St. Victoria V8V 3N3  
Tel: (250) 384-9133 Fax: (250) 384-9136  
EM: [admin@bgcvic.org](mailto:admin@bgcvic.org)  
Web: [www.bgcvic.org](http://www.bgcvic.org)

Youth

### Boys and Girls Club - Signs

1240 Yates St., Victoria V8V 3N3  
Tel: (250) 384-9133 Fax: (250) 384-9136  
EM: [admin@bgcvic.org](mailto:admin@bgcvic.org)  
Web: [www.bgcvic.org](http://www.bgcvic.org)

Youth

### Boys and Girls Club - Parents Together

1240 Yates St., Victoria V8V 3N3

Youth

Tel: (250) 384-9133 Fax: (250) 384-9136  
EM: [admin@bgcvic.org](mailto:admin@bgcvic.org)  
Web: [www.bgcvic.org](http://www.bgcvic.org)

Boys and Girls Club - Coastline Challenges Camp  
1240 Yates St., Victoria V8V 3N3  
Tel: (250) 384-9133 Fax: (250) 384-9136  
EM: [admin@bgcvic.org](mailto:admin@bgcvic.org)  
Web: [www.bgcvic.org](http://www.bgcvic.org)

Youth

Burnside Gorge Home Office  
484 Cecelia Rd., Victoria V8T 4T5  
Tel: (250) 388-5251 Fax: (250) 388-5269  
Web: [www.burnsidegorge.ca](http://www.burnsidegorge.ca)

Families/ Youth

Burnside Gorge Community Youth Centre  
484 Cecelia Rd. Victoria V8T 4T5  
Direct Tel: (250) 388-0223  
OR: Burnside Gorge Community Centre Home Office

Youth

Capital Families Association  
345 Wale Rd., Victoria V9B 6X2  
Tel: (250) 391-4320 Fax: (250) 391-8841  
EM: [info@capfamilies.org](mailto:info@capfamilies.org)  
Web: [www.capfamilies.org](http://www.capfamilies.org)

Families

Capital Mental Health Association Home Office  
125 Skinner St., Victoria V9A 6X4  
Tel: (250) 389-1211 Fax: (250) 389-1263  
EM: [info@miravictoria.ca](mailto:info@miravictoria.ca)  
Web: [www.miravictoria.ca](http://www.miravictoria.ca)

Mental Health

Esquimalt Neighbourhood House Society  
511 Constance Ave., Victoria V9A 6N5  
Tel: (250) 385-2635 Fax: (250) 384-2078  
Web: [www.enh.bc.ca](http://www.enh.bc.ca)  
Thrift Shop: 614 Grenville Ave., Victoria  
Tel: (250) 385-5895

All Groups

Extreme Outreach Society  
999 McKenzie Ave., Victoria, V8X 3G8/  
30 Burnside Rd., West, Victoria  
Tel: (250) 384-2064 Fax: (250) 384-2103  
EM: [cliff@extremeoutreach.com](mailto:cliff@extremeoutreach.com)  
Web: [www.extremeoutreach.com](http://www.extremeoutreach.com)

Children

Extreme Outreach Society  
999 McKenzie Ave. Victoria V8X 3G8  
OR  
30 Burnside Rd. West, Victoria

All Groups

Tel: (250) 384-2064 Fax: (250) 384-2103  
EM: [cliff@extremeoutreach.com](mailto:cliff@extremeoutreach.com)  
Web: [www.extremeoutreach.com](http://www.extremeoutreach.com)

Fernwood Neighbourhood Resource Group  
1240 Gladstone Ave., Victoria V8T 1G6  
Tel: (250) 381-1552 Fax: (250) 381-1509  
Web: [www.fernwoodneighbourhood.ca](http://www.fernwoodneighbourhood.ca)

James Bay Community Project  
547 Michigan St., Victoria V8V 1S5  
Tel: (250) 388-7844 Fax: (250) 388-7856  
EM: [askus@jbcp.bc.ca](mailto:askus@jbcp.bc.ca)  
Web [www.jbcp.bc.ca](http://www.jbcp.bc.ca)  
Youth Resource Centre  
521 Superior St., Victoria

Mustard Seed Street Church  
625 Queens Ave., Victoria V8T 1L9  
Tel: (250) 953-1575 Fax: (250) 385-0430  
EM: [mail@mustardseed.ca](mailto:mail@mustardseed.ca)  
Web: [www.mustardseed.ca](http://www.mustardseed.ca)

M'Akola Group of Societies - Hulitan Social Services  
2009 Fernwood Rd., Victoria V8T 2Y8  
Tel: (250) 384-1423 Fax: (250) 381-1438  
Web: [www.makola.bc.ca](http://www.makola.bc.ca)

Metis Community Service  
222 - 645 Fort St., Victoria V8W 1G2  
Tel: (250) 480-0006 Fax: (250) 480-0802  
Email: [mail@metis.ca](mailto:mail@metis.ca)  
Web: [www.metis.ca](http://www.metis.ca)

Single Parent Resource Centre  
602 Gorge Rd. East, Victoria V8T 2W6  
Tel: (250) 385-1114 Fax: (250) 361-3554  
EM: [info@singleparentvictoria.ca](mailto:info@singleparentvictoria.ca)  
Web: [www.singleparentvictoria.ca](http://www.singleparentvictoria.ca)

Frederic Ozanam Centre Day Program Services  
4349 West Saanich Rd., Victoria V8Z 3E8  
Tel: (250) 727-2247 Fax: (250) 727-9330

Sooke Family Resource Society  
105 - 2145 Townsend Rd. S, Sooke V0S 1N0  
Tel: (250) 642-5152 Fax: (250) 642-7663  
EM: [sfrsadmin@sfrs.ca](mailto:sfrsadmin@sfrs.ca)  
Web: [www.sookefamilyresource.ca](http://www.sookefamilyresource.ca)

All Groups At Risk

Families / Youth

Youth

Aboriginal Youth,  
Children  
Families

Aboriginal Children  
and Families

Families

All Groups

Families

<p>VCAS Downtown Community Activity Centre  755 Pandora Ave., Victoria V8W 1N9  Tel: (250) 383-0076 Fax: (250) 383-1639  EM: <a href="mailto:society@coolaid.org">society@coolaid.org</a>  Web: <a href="http://www.coolaid.org">www.coolaid.org</a></p>	All Groups
<p>Victoria Native Friendship Centre Home Office  231 Regina Ave. Victoria V8Z 1J6  Tel: (250) 384-1586  EM: <a href="mailto:info@bgcvic.org">info@bgcvic.org</a>  Web: <a href="http://www.vnfc.ca">www.vnfc.ca</a>  Health and Social Programs/ Youth Dept.  Fax: (250) 384-3261  Drop-In Direct Tel: ext 253 OR: Home Office</p>	Aboriginal All Groups
<p>Victoria Native Friendship Centre - Family and Children Services  231 Regina Ave., Victoria V8Z 1J6  Direct Tel: (250) 384-3211  OR: VNFC Home Office</p>	Aboriginal Families
<p>Victoria Native Friendship Centre - Youth Mentorship Program  231 Regina Ave., Victoria V8Z 1J6  Tel: (250) 384-1586  Youth Department Fax: (250) 384-3261  Youth and Family Counselor:  Direct Tel- extension 254  Web. <a href="http://www.vnfc.ca">www.vnfc.ca</a></p>	Aboriginal Youth
<p>VYES Drop-In  533 Yates St., Victoria V8W 1K7  Tel: (250) 383-3514 Fax: (250) 383-3812  EM: <a href="mailto:office_manager@vyes.ca">office_manager@vyes.ca</a>  Web: <a href="http://www.vyes.ca">www.vyes.ca</a></p>	Youth
<p>VYES - Alliance Club  Direct Tel: (250) 361-3923 Fax: (250) 383-3812</p>	
<p>VYES - SOP  533 Yates St., Victoria V8W 1K7  Tel: (250) 383-3514 Fax: (250) 383-3812  EM: <a href="mailto:office_manager@vyes.ca">office_manager@vyes.ca</a>  Web: <a href="http://www.vyes.ca">www.vyes.ca</a></p>	Youth
<p>VYES-Youth and Family Support Services  533 Yates St., Victoria V8W 1K7  Tel: (250) 383-3514 Fax: (250) 383-3812  EM: <a href="mailto:office_manager@vyes.ca">office_manager@vyes.ca</a>  Web: <a href="http://www.vyes.ca">www.vyes.ca</a></p>	Youth/ Families
<p>YM/YWCA - Community Counseling</p>	Youth At Risk

Direct Tel: (Westshore): (250) 888-4729  
Direct Tel: (West Saanich): (250) 888-4726  
or (250) 882-8821

YM/YWCA - TPSN  
851 Broughton St., Victoria V8W 1E5  
Tel: (250) 386-7511 Fax: (250) 380-1933  
EM: [info@ymywca.victoria.bc.ca](mailto:info@ymywca.victoria.bc.ca)  
Web: [www.victoriay.com](http://www.victoriay.com)

Youth

## Employment Services

Beacon Community Services  
Employment Line: 1-888-993-2299 (Toll Free)  
Employment Fax: (Downstairs): (250) 655-5081  
Employment Resource Centre Fax: (250) 655-5089  
Sidney Centre: 9860 Third St.,  
Tel: (250) 655-5309  
Saanich Centre:  
101- 3939 Quadra St.,  
Tel: (250) 658-7207  
Employment Counseling: Toll Free: 1-888-993-2299

All Groups

Beacon Community Services - Job Search and Career Exploration  
Workshops  
Tel: (250) 537-5979 (Sidney)/ (250) 655-5309 (Saanich)  
EM: [admin@beaconcs.ca](mailto:admin@beaconcs.ca)  
Web: [www.beaconcs.ca](http://www.beaconcs.ca)

All Groups

Beacon Community Services - Wage Subsidy  
EM: [admin@beaconcs.ca](mailto:admin@beaconcs.ca)  
Web: [www.beaconcs.ca](http://www.beaconcs.ca)

All Groups

Beacon Community Services - Springboard to Success  
Tel: (250) 655-5303/ 655-5323  
EM: [admin@beaconcs.ca](mailto:admin@beaconcs.ca)  
Web: [www.beaconcs.ca](http://www.beaconcs.ca)

Youth

Youth Employment Program  
2321 Beacon Ave.(Beacon Plaza) Sidney V8L 1W9  
Tel: (250) 655-4402  
Fax: (250) 655-4420  
E-mail: [omkirley@beaconcs.ca](mailto:omkirley@beaconcs.ca)  
Web: [www.beaconcs.ca](http://www.beaconcs.ca)

Youth

Bridges For Women Society Home Office  
320-1175 Cook St., Victoria V8V 4A1

Women

Tel: (250) 385-7410  
Fax: (250) 385-7459  
Web: [www.bridgesforwomen.ca](http://www.bridgesforwomen.ca)  
Victoria Campus:  
EM: [careers@bridgesforwomen.ca](mailto:careers@bridgesforwomen.ca)  
BFW Online:  
EM [connect@bfwonline.ca](mailto:connect@bfwonline.ca)

Capital Mental Health Association Home Office  
125 Skinner St., Victoria V9A 6X4  
Tel: (250) 389-1211 Fax: (250) 389-1263  
EM: [info@miravictoria.ca](mailto:info@miravictoria.ca)  
Web: [www.miravictoria.ca](http://www.miravictoria.ca)

Mental Health

Greater Victoria School District No. 61  
556 Boleskine Rd. PO Box 700, Victoria V8W 2R1  
Tel: (250) 475-3212 Fax: (250) 475-6161  
Web: [www.sd61.bc.ca](http://www.sd61.bc.ca)

Youth

SJ Willis  
923 Topaz Ave., Victoria V8T 2M2  
Tel: (250) 360-4321 Fax: (250) 360-4320

GAP  
3020 Richmond Rd., Victoria V8R 4V1  
Tel: (250) 598-3144

Continuing Education  
923 Topaz Ave., Victoria V8T 2M2  
Tel: (250) 360-4332 Fax: (250) 369-4370  
EM: [conted@sd61.bc.ca](mailto:conted@sd61.bc.ca)

School District No. 62  
3143 Jacklin Rd., Victoria V9B 5R1  
Tel: (250) 474-9800 Fax: (250) 474-9825  
EM: [info@sd62.bc.ca](mailto:info@sd62.bc.ca)  
Web: [www.sd62.bc.ca](http://www.sd62.bc.ca)

Youth

Pacific Secondary School  
#109-1830 Island Highway, Colwood  
Tel: (250) 474-2505 Fax: (250) 474-6211

Juan de Fuca Distributed Learning Centre  
#102 - 814 Goldstream Ave., Victoria V9B 2X7  
Tel: (250) 391-9002 Fax: (250) 391-9007  
E-mail: [jfdl@sd62.bc.ca](mailto:jfdl@sd62.bc.ca)

Sooke Works Employment Centre  
Unit C, 6625 Sooke Rd., Sooke V0S 1N0  
Tel: (250) 642-3685 Fax: (250) 642-3601

All Groups

Web: [www.sookeworks.bc.ca](http://www.sookeworks.bc.ca)

Spectrum Job Centre  
1405 Douglas St., Victoria V8W 2G2  
Tel: (250) 381-9074 Fax: (250) 381-9072  
Web: [www.spectrumjobsearch.com](http://www.spectrumjobsearch.com)

Youth  
Adults

Victoria Cool Aid Society - REES  
101-749 Pandora Ave., Victoria  
Tel: (250) 595-8619  
EM: [society@coolaid.org](mailto:society@coolaid.org)  
Web: [www.coolaid.org](http://www.coolaid.org)

All Groups

Victoria Native Friendship Centre - Career, Employment Education Programs (CEER)  
231 Regina Ave., Victoria V8Z 1J6  
Tel: (250) 384-1586  
Web: [www.vnfc.ca](http://www.vnfc.ca)

Aboriginal  
All Groups

VYES - ACCESS  
533 Yates St., Victoria V8W 1K7  
Tel: (250) 383-3514 Fax: (250) 383-3812  
EM: [office\\_manager@vyes.ca](mailto:office_manager@vyes.ca)  
Web: [www.vyes.ca](http://www.vyes.ca)

Youth

YM/YWCA - Supported Independent Living and Youth Internship Programs  
851 Broughton St., Victoria V8W 1E5  
Direct Tel: (250) 857-1172  
EM: [infor@ymywca.victoria.bc.ca](mailto:infor@ymywca.victoria.bc.ca)  
Web: [www.victoriay.com](http://www.victoriay.com)

Youth

Work Link Employment Society  
2234 Sooke Rd., Victoria V9B 1X1  
Tel: (250) 478-9525 Fax: (250) 478-8664  
Web: [www.worklink.bc.ca](http://www.worklink.bc.ca)

All groups  
Youth

Youth Employment Centre  
2234 Sooke Rd., Victoria V9B 1X1  
Tel: (250) 478-9525 Fax: (250) 478-8664  
Web: [www.worklink.bc.ca](http://www.worklink.bc.ca)

Work Link's Pathway Office:  
#101-847 Goldstream Ave., Victoria

## Health and Treatment Services

AIDS Vancouver Island

HIV/AIDS

1601 Blanshard St., Victoria V8W 2J5  
Tel: (250) 384-2366  
Toll free: 1-800-665-2437  
Fax: (250) 380-9411  
EM: [info@avi.org](mailto:info@avi.org)  
Web: [www.avi.org](http://www.avi.org)

AIDS Vancouver Island  
1601 Blanshard St., Victoria V8W 2J5  
Tel: (250) 384-2366  
Toll free: 1-800-665-2437  
Fax: (250) 380-9411  
EM: [info@avi.org](mailto:info@avi.org)  
Web: [www.avi.org](http://www.avi.org)

HIV/AIDS

Al-Anon and Alateen  
#2-2020 Douglas St., Victoria V8T 4L1  
Tel: (250) 383-4020  
EM: [vicaisldc@uniserve.com](mailto:vicaisldc@uniserve.com)

Substance Abuse

Alcoholics Anonymous  
#2-2020 Douglas St., Victoria V8T 4L1  
Tel: (250) 383-0415 Fax: (250) 383-0417  
Crisis Line: 383-7744  
EM: [vicintgpc@shaw.ca](mailto:vicintgpc@shaw.ca)

Substance Abuse

BC Schizophrenia Society  
941 Kings Rd., Victoria V8T 1W7  
Tel: (250) 384-4225 Fax: (250) 388-4391  
Web: [www.bcscs.org/](http://www.bcscs.org/)

Mental Health

Beacon Community Services  
Mental Health Drop-In  
2321 Beacon Ave., Sidney V8L 1W9  
Tel: (250) 889-2745 (mobile) / (250) 656-0134  
EM: [evenables@beaconcs.ca](mailto:evenables@beaconcs.ca)  
Individual Counselling Tel: (250) 656-0134  
EM: [bgalloway@beaconcs.ca](mailto:bgalloway@beaconcs.ca)  
Urgent Short-term Assessment and Treatment (USTAT) Tel: (250) 656-0134  
EM: [bgalloway@beaconcs.ca](mailto:bgalloway@beaconcs.ca)

Mental Health

Boys & Girls Club Services of Greater Victoria  
1240 Yates St., Victoria V8V 3N3  
Tel : (250) 384-9133 Fax: (250) 384-9136  
EM: [admin@bgcvc.org](mailto:admin@bgcvc.org)  
Web: [www.bgcvc.org](http://www.bgcvc.org)

Youth  
Substance Abuse  
Mental Health

Boys & Girls Club Services of Greater Victoria  
1240 Yates St., Victoria V8V 3N3  
Tel : (250) 384-9133 Fax: (250) 384-9136

Women/ Youth  
Health Issues

EMI: [admin@bgcvic.org](mailto:admin@bgcvic.org)  
Web: [www.bgcvic.org](http://www.bgcvic.org)

Capital Mental Health  
125 Skinner Street Victoria, BC V9A 6X4  
(250) 389-1211  
Web: [www.miravictoria.ca](http://www.miravictoria.ca)

All Groups

Men's Trauma Centre  
203 -1420 Quadra St., Victoria V8W 2L1  
Tel: (250) 381-MENS (6367)  
Toll Free: 1-866-793-6367  
Fax: (250) 381-3679  
EM: [info@menstrauma.com](mailto:info@menstrauma.com)  
Web: [www.menstrauma.com](http://www.menstrauma.com)

Men  
Mental Illness

Options Pregnancy Centre  
107-1505 Admirals Rd., Victoria V9A 2P8  
Tel: (250) 380-6883  
EM: [info@optionspregnancy.org](mailto:info@optionspregnancy.org)  
Web: [www.optionspregnancy.org](http://www.optionspregnancy.org)

Women  
Youth

Pacific Centre Family Services Association  
3221 Heatherbell Rd., Victoria V9C 1Y8  
Tel: (250) 478-8357 Fax: (250) 478-3699  
EM: [pacificcentre@pcfsa.org](mailto:pacificcentre@pcfsa.org)  
Web: [www.pacificcentrefamilyservices.org](http://www.pacificcentrefamilyservices.org)

Families

Colwood: 345 Wale Rd., Victoria V9B 6X2  
Langford: 103-2849 Peatt Rd., Victoria V9B 3V5  
Sooke: 2145 Townsend Rd S., Sooke  
Tel: (250) 642-6364 ext.230

Society of Living Intravenous Drug Users  
c/o #307-2993 Tillicum Rd., Victoria V9A 7L4  
Tel: (250) 386-6263

Substance Abuse

Umbrella  
901 Kings Rd., Victoria V8T 1W5  
Tel: (250) 217-0355  
Cell: (250) 217-0355

Substance Abuse

VPAWS  
#330, 1105 Pandora Ave., Victoria V8V 3P9  
Tel: (250) 382-PWAS (7927) Fax: (250) 382-3232  
EM: [support@vpwas.com](mailto:support@vpwas.com)  
Web: [www.vpwas.com](http://www.vpwas.com)

HIV/AIDS

VARCS

HIV/AIDS

1284F Gladstone Ave., Victoria V8T 1G6  
Tel: (250) 388-6220 Fax: (250) 388-7011  
EM: [info@varcs.org](mailto:info@varcs.org)  
Web: [www.varcs.org](http://www.varcs.org)

VCAS - Cool Aid Community Health Centre  
465 Swift St., Victoria V8W 1S2  
Tel: (250) 385-1466. Fax: (250) 383-1327

All Groups

Dental Services 469 Swift St., Victoria V8W 1S2  
Tel: (250) 383-5957

Victoria Native Friendship Centre (VNFC)  
231 Regina Ave., Victoria V8Z 1J6  
Health and Social Programs/ Youth Department  
Fax: (250) 384-3261  
Web: [www.vnfc.ca](http://www.vnfc.ca)  
First Nations Health Outreach Workers: Direct Tel: (250) 727-4236

Aboriginals  
All Groups

Victoria Native Friendship Centre  
231 Regina Ave., Victoria V8Z 1J6

Aboriginals  
All Groups

Health and Social Programs/ Youth Department  
Fax: (250) 384-3261  
Web: [www.vnfc.ca](http://www.vnfc.ca)  
Hospital Liaison Nurse: Direct Tel: (250) 727-4236

Victoria Native Friendship Centre  
231 Regina Ave., Victoria V8Z 1J6  
Health and Social Programs/ Youth Department  
Fax: (250) 384-3261  
Web: [www.vnfc.ca](http://www.vnfc.ca)  
Diabetic Outreach Team: Direct Tel: (250) 384-3211 or (250) 642-4261

Aboriginals  
All Groups

Victoria Native Friendship Centre  
231 Regina Ave., Victoria V8Z 1J6  
Health and Social Programs/ Youth Department  
Fax: (250) 384-3261  
Web: [www.vnfc.ca](http://www.vnfc.ca)  
Youth Addictions: Direct Tel: (250) 384-1586 x 250  
Aboriginal Counselors: Direct Tel: (250) 384-3211

Aboriginals  
All Groups

James Bay Clinic  
547 Michigan St., Victoria V8V 1S5  
Tel: (250) 388-7841  
Web: [www.victoriayouthclinic.ca](http://www.victoriayouthclinic.ca)

Women and Children  
Youth

Downtown Clinic  
533 Yates St., Victoria V8W 1K7

Tel: (250) 383-3552

Royal Jubilee Hospital  
1952 Bay St., Victoria V8R 1J8  
Tel: (250) 370-8000

All Groups

Victoria General Hospital  
1 Hospital Way, Victoria V8Z 6R5  
Tel: (250) 727-4212

Saanich Peninsula Hospital  
2166 Mt. Newton X Rd., Saanichton V8M 2B2  
Tel: (250) 652-3911  
Web: [www.viha.ca](http://www.viha.ca)

Esquimalt Health Unit:  
530 Fraser St., Victoria V9A 6H7,  
Tel: (250) 360-5600  
Peninsula Health Unit:  
2170 Mount Newton X Rd. Saanichton V8M 2B2  
Tel: (250) 544-2400

All Groups

Saanich Health Unit:  
3995 Quadra St., Victoria V8X 1J9,  
Tel: (250) 744-5100

Sooke Health Unit:  
104 - 2145 Townsend Rd. S., Sooke V0S 1N0  
Tel: (250) 642-5464

Westshore Health Unit:  
345 Wale Rd., Victoria V9B 6X2,  
Tel: (250) 478-1757

Victoria Health Unit:  
1947 Cook St., Victoria V8T 3P7  
Tel: (250) 388-2200 (Prevention Services)  
Tel: (250) 388-2273 (General Enquiries)  
Tel: (250) 388-2302 (Quick Response Team)

Tuberculosis Prevention & Control Office:  
1902 Fort St., Victoria V8R 1J7  
Tel: (250) 519-1510  
TB Clinic:  
Tel: (250) 519-1503

Central Intake  
Tel: (250) 519-1553  
Fax: (250) 370-8907

Mental Health  
Substance Abuse

Web: [www.viha.ca/mhas/services/default.htm](http://www.viha.ca/mhas/services/default.htm)

Psychiatric Emergency Services

1952 Bay St., Victoria V8R 1J8

Tel: (250) 519-1528

Fax: (250) 519-1529

Web: [www.viha.ca/mhas/services/default.htm](http://www.viha.ca/mhas/services/default.htm)

Mental Health  
Substance Abuse

VIHA - Mental Health Center

2328 Trent St., Victoria V8R 4Z3

Tel: (250) 370-8175

Fax: (250) 370-8199

Web: [www.viha.ca/mhas/services/default.htm](http://www.viha.ca/mhas/services/default.htm)

Mental Health  
Substance Abuse

- Acute Inpatient Services, Eric Martin Pavilion

2334 Trent St., Victoria V8R 4R3

Web: [www.viha.ca](http://www.viha.ca)

VIHA - USTAT

1119 Pembroke St., Victoria V8T 1J5

Tel: (250) 213-4400

Fax: (250) 213-4401

Web: [www.viha.ca](http://www.viha.ca)

Mental Health

VIHA - Adult Addiction Community Treatment Services - Victoria Clinic

2nd Floor - 1250 Quadra St. Victoria V8W 2K7

Tel: (250) 727-3544 Fax: (250) 727-2205

Web: [www.viha.ca](http://www.viha.ca)

Mental Health  
Substance Abuse

VIHA - VISTA

2828 Nanaimo St., Victoria V8T 4W9

Tel: (250) 953-3966 Fax: (250) 356-9342

Web: [www.viha.ca](http://www.viha.ca)

Mental Health  
Substance Abuse

Saanich/ South Island High Risk:

201-4478 West Saanich Rd., Victoria V8Z 3E9

Tel: (250) 952-5073

Children/ Youth  
Mental Health

Victoria/ South Island Eating Disorders:

302-JutlandRd., Victoria V8T 5J9

Tel: (250) 387-0000

West Shore: 2nd Floor - 345 Wale Rd.,

Victoria V9B 6X2

Tel: (250) 391-2223

Web: [www.viha.ca](http://www.viha.ca)

Victoria Youth Addictions Services

12-1560 Church Ave., Victoria V8P 2H1

Tel: (250) 721-2669

Youth  
Mental Health

Web: [www.viha.ca](http://www.viha.ca)

Integrated Mobile Crisis Response Team  
Need Crisis Line: (250) 386-6323

Substance Abuse  
Mental Health

Web: [www.viha.ca](http://www.viha.ca)

Withdrawal Management  
1125 Pembroke St. Victoria V8T 1J3  
Tel: (250) 213-4444 Fax: (250) 213-4445  
Web: [www.viha.ca](http://www.viha.ca)

Substance Abuse

Royal Jubilee Hospital  
1952 Bay St., Victoria V8R 1JR  
Tel: (250) 370-8914 Fax: (250) 370-8200  
Web: [www.viha.ca](http://www.viha.ca)

Aboriginals

VYES - Specialized Youth Detox  
533 Yates St., Victoria V8W 1K7  
Tel: (250) 383-3514 / After Hours: (250) 383-3582  
Fax: (250) 383-3812  
EM: [syd@vyes.ca](mailto:syd@vyes.ca)  
Web: [www.vyes.ca](http://www.vyes.ca)

Youth

YM/YWCA  
851 Broughton St., Victoria V8W 1E5  
Bridging the Gap: Direct Tel: (250) 882-8821  
Mum Reach: Direct Tel: (250) 857-1174  
Teen Mums: Direct Tel: (250) 386-7511 Local 807  
Fax (250) 380-1933  
EM: [info@ymywca.victoria.bc.ca](mailto:info@ymywca.victoria.bc.ca)  
Web: [www.victoriay.com](http://www.victoriay.com)

Substance Abuse

YM/YWCA - Medical Mobile Unit  
Direct Tel: (250) 386-7511 Local: 867/8  
OR: YM/YWCA Home Office

Youth

Youth Forensic Psychiatric Services - Victoria Outpatient Clinic  
946 Meares St., Victoria V8V 3J4  
Tel: (250) 387-2830 Fax: (250) 387-3217

Youth  
Mental Health

## Homeless Prevention Services

Action Committee for Persons with Disabilities  
926 View St., Victoria  
Tel: (250) 383-4105 Fax: (250) 383-4835  
EM: [acpd@actioncommittee.ca](mailto:acpd@actioncommittee.ca)

Persons with  
Disabilities

Web: [www.actioncommittee.ca](http://www.actioncommittee.ca)

Beacon Community Services - Rental Housing Registry  
9860 Third St., Sidney V8L 4R2  
Tel: (250) 656-0134 Fax: (250) 655-4357  
EM: [housing@beaconcs.ca](mailto:housing@beaconcs.ca)  
Web: [www.beaconcs.ca](http://www.beaconcs.ca)

All Groups

Boys and Girls Club - Connections  
1240 Yates St., Victoria V8V 3N3  
Tel: (250) 384-9133 Fax: (250) 384-9136  
EM: [admin@bgcvic.org](mailto:admin@bgcvic.org)  
Web: [www.bgcvic.org](http://www.bgcvic.org)

Youth

Boys and Girls Club - ISSP  
1240 Yates St., Victoria V8V 3N3  
Tel: (250) 384-9133 Fax: (250) 384-9136  
EM: [admin@bgcvic.org](mailto:admin@bgcvic.org)  
Web: [www.bgcvic.org](http://www.bgcvic.org)

Youth

Burnside Gorge Community Centre  
Homeless Families Outreach Project  
484 Cecelia Rd., Victoria V8T 4T5  
Tel: (250) 388-5271  
Family Self Sufficiency Program Tel: 388-5271  
EM: [cawolfe-bgca@shaw.ca](mailto:cawolfe-bgca@shaw.ca)

Families

Burnside Gorge Community Centre  
484 Cecilia Rd., Victoria V8T 4T5  
C'NEX Project: Direct Tel: (250) 388-5251  
Child Care: Direct Tel: (250) 388-0223  
EM: [osc-bgca@shaw.ca](mailto:osc-bgca@shaw.ca)

Families

Capital Region Housing Corporation  
631 Fisgard St., Victoria V8W 1R7  
Tel: (250) 388-6422 Fax: (250) 361-4970  
Web: [www.crd.bc.ca/housing](http://www.crd.bc.ca/housing)

All Groups

BC Forensic Psychiatric Services Commission Victoria Clinic  
2840 Nanaimo St., Victoria V8T 4W9  
Tel: (250) 387-1465 Fax: (250) 356-2145  
Web: [www.bcmhas.ca/ForensicService](http://www.bcmhas.ca/ForensicService)

Mental Health

Intercultural Association of Greater Victoria  
930 Balmoral Rd., Victoria V8T 1A8  
Tel: (250) 388-4728  
EM: [admin@icavictoria.org](mailto:admin@icavictoria.org)  
Web: [www.icavictoria.org](http://www.icavictoria.org)

Immigrants

John Howard Society  
2675 Bridge St., Victoria V8T 4Y4  
Office Tel: (250) 386-3428 Fax: (250) 361-4561  
EM: [jhs@johnhoward.victoria.bc.ca](mailto:jhs@johnhoward.victoria.bc.ca)  
Web: [www.johnhoward.victoria.bc.ca](http://www.johnhoward.victoria.bc.ca)

Children/ Youth  
Ex-offenders

Residential Tenancy Branch (Province of BC)  
1st Floor, 1019 Wharf St. Victoria V8V 1X4  
Tel: (250) 387-1602  
EM: [HSRTO@gov.bc.ca](mailto:HSRTO@gov.bc.ca)  
Web: [www.rto.gov.bc.ca](http://www.rto.gov.bc.ca)

All Groups

Sooke Crisis and Referral Centre  
2043 Church Rd., Sooke V0S 1N0  
Tel: (250) 642-0215

All Groups

Spousal Assault Victim Support Program  
Rm. 130A , 850 Burdett Ave., Victoria V8W 1E1  
Tel: (250) 356-1201 Fax: (250) 387-2828

Women

Tenants Rights Action Coalition  
#306-535 Thurlow St., Vancouver V6E 3L2  
Tenant Hotline: 1-800-665-1185  
EM: [info@tenants.bc.ca](mailto:info@tenants.bc.ca)  
Web: [www.tenants.bc.ca](http://www.tenants.bc.ca)

All Groups

Housing Supplement Program  
Adanac House: 1745 Adanac St., Victoria V8R 2C4  
Tel: (250) 370-0492

Mental Health

Blackwood Residential Facility:  
2664 Blackwood St., Victoria V8T 3W3  
Tel: (250) 995-1904

Empress Bay Apartments:  
950/ 951 Empress St., Victoria V8T 1V9  
Tel: (250) 389-0482

Panama House:  
4148 Carey Rd., Victoria V8Z 4G3  
Tel: (250) 704-1141

Styles Street Residential Facility: 1  
230 Styles St., Victoria V9A 3Z5.  
Tel: (250) 920-4111

Wascana House:  
110 Hampton Rd., Victoria V8Z 1G7

Tel: (250) 475-4937

## Skills/Research Communications Networks

Bridges for Women Society 320-1175 Cook St., Victoria V8V 4A1 Tel: (250) 385-7410 Fax: (250) 385-7459 Web: <a href="http://www.bridgesforwomen.ca">www.bridgesforwomen.ca</a>	Women
Community Resources Inventory Web: <a href="http://www.victoria.ca">www.victoria.ca</a>	All Groups
City of Victoria Housing Trust Fund #1 Centennial Sq., Victoria V8W 1P6 Tel: (250) 385-5711 Fax: (250) 361-0214 Web: <a href="http://www.victoria.ca">www.victoria.ca</a>	All Groups
Community Council of Greater Victoria 1144 Fort St., Victoria., V8V 3K8 Tel: (250) 383-6166 Fax: (250) 385-6712 EM: <a href="mailto:info@communitycouncil.ca">info@communitycouncil.ca</a> Web: <a href="http://www.communitycouncil.ca">www.communitycouncil.ca</a>	All Groups
Housing Affordability Partnership (HAP) 1144 Fort St., Victoria V8V 3K8 Tel: (250) 383-6166 Fax: (250) 385-6712 EM: <a href="mailto:infor@housingaffordability.ca">infor@housingaffordability.ca</a> Web: <a href="http://www.housingaffordability.ca">www.housingaffordability.ca</a>	All Groups
ORCA 345 Wale Rd., Victoria V9B 6X2 Tel: (250) 391-4320 Fax: (250) 391-8841 Web: <a href="http://www.orcasociety.com">www.orcasociety.com</a>	All Groups
Pacifica Housing - Downtown Outreach Services 826 Cormorant St., Victoria V8W 1R1 Tel: (250) 356-2555 Fax: (250) 356: 2552 EM: <a href="mailto:dos.pacifica@shaw.ca">dos.pacifica@shaw.ca</a>	Single Adults Mental Health Substance Abuse Adults with disabilities
Premier's Task Force on Homelessness, Mental Illness and Addictions Web: <a href="http://www.housing.gov.bc.ca/ptf">www.housing.gov.bc.ca/ptf</a>	All Groups
Capital Region Housing Corporation RHTF 631 Fisgard St., Victoria V8W 1R7 Tel: (250) 388-6422 Web: <a href="http://www.crd.bc.ca">www.crd.bc.ca</a>	All Groups

<p>           Reseau-Femmes Colombie Britannique            Tél: 1-888-800-RFCB (7322)            or 604-736-6974            EM: <a href="mailto:informelles@reseaufemmes.bc.ca">informelles@reseaufemmes.bc.ca</a>            Web: <a href="http://www.reseaufemmes.bc.ca">www.reseaufemmes.bc.ca</a> </p>	<p>French-speaking women</p>
<p>           Shelter Net BC Society            P.O. Box 435, Cobble Hill V0R 1L0            Tel: 250-213-1812            Fax: 250-743-0542            EM: <a href="mailto:admin@shelternetbc.ca">admin@shelternetbc.ca</a>            Web: <a href="http://www.shelternetbc.ca">www.shelternetbc.ca</a> </p>	<p>All Groups</p>
<p>           Sooke CASA            2145 Townsend Rd. S., Sooke V0S 1N0            Tel: (250) 642-6364            Web: <a href="http://www.sookecasa.org">www.sookecasa.org</a> </p>	<p>All Groups</p>
<p>           Stepping Stones to Housing Fund            c/o Director of Finance            City of Victoria            #1 Centennial Sq., Victoria V8W 1P6            Tel: (250) 361-0247            Web: <a href="http://www.victoria.ca">www.victoria.ca</a> </p>	<p>All Groups</p>
<p>           Street Newz            1027 Pandora Ave.            Coast Salish Territory            Victoria V8V 3P6            Tel: (250) 383-5144 ext 0137            EM: <a href="mailto:streetnewz@islandnet.com">streetnewz@islandnet.com</a> </p>	<p>All Groups</p>
<p>           United Way of Greater Victoria            1144 Fort St., Victoria V8V 3K8            Tel: (250) 385-6708            Fax: (250) 385-6712            EM: <a href="mailto:questions@unitedwayvictoria.bc.ca">questions@unitedwayvictoria.bc.ca</a>            Web: <a href="http://www.unitedwayvictoria.bc.ca">www.unitedwayvictoria.bc.ca</a> </p>	<p>All Groups</p>
<p>           School of Child and Youth Care, UVIC            Tel: (250) 721-6472 Fax: (250) 712-7218            EM: <a href="mailto:sartz@uvic.ca">sartz@uvic.ca</a>            Web: <a href="http://www.cyc.uvic.ca">www.cyc.uvic.ca</a> </p>	<p>Youth</p>
<p>           VIHA - Community Services Directory            Web: <a href="http://www.viha.ca/">www.viha.ca/</a> </p>	<p>All Groups</p>
<p>           West Shore Centre (WSCYFSS)            345 Wale Rd., Victoria V9B 6X2            Tel: (250) 391-4320         </p>	<p>All Groups</p>

