

Victoria Community Organizations Revised October 7, 2011

If you urgently require assistance please call
Vancouver Island Crisis Line 1-888-494-3888

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You can help us keep this resource list current by advising us of any additions, deletions, or adjustments to the organizations contact information shown here. 1

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You can help us keep this resource list current by advising us of any additions, deletions, or adjustments to the organizations contact information shown here.

Please send updates to:
administrator@solvehomelessness.ca
Thank you.

Emergency Shelters

Please also see the
Victoria Shelter Beds and the
Food in Victoria lists for more up to date entries:
www.solvehomelessness.ca

Casa Maria Emergency Housing Society
#21-1241 Balmoral Rd.
Victoria V8T 1B2
Ph: 250-386-7291

Families

Cridge Centre for the Family - Hill House
1307 Hillside Ave.
Victoria V8T 0A2
Tel: 384-8058 Fax: 384-5267
Web: www.cridge.org

Women

<p>Extreme Weather Protocol (November-March) City of Victoria Social Planning & Housing Division 1 Centennial Square Victoria V8W 1P6 Tel: 250-896-4012 Email: jen@ewp.net</p>	<p>All Groups</p>
<p>In From the Cold Salt Spring Community Services 268 Fulford-Ganges Road</p>	<p>Men and Women</p>
<p>Kiwanis Emergency Youth Shelter 2117 Vancouver Street</p>	<p>Youth (13-18)</p>
<p>M'akola Group of Societies - Tonto Rosette House 1209 North Park Victoria V8T 1C9 Tel: 250-384-1423 Web: www.makola.bc.ca</p>	<p>Aboriginal Youth/ Families</p>
<p>Out of the Rain Night Shelter (Oct-April) Beacon Community Services 1209 North Park Victoria V8T 1C9 Tel: 384-4203 Web: www.makola.bc.ca</p>	<p>Youth</p>
<p>Salvation Army - Victoria Addictions and Rehabilitation Centre 525 Johnson St., Victoria V8W 1M2 Tel: 250-384-3396 Fax: 250-480-1447 Web: www.salvationarmy.org</p>	<p>Men</p>
<p>Sooke Transition House P.O. Box 527, Sooke V9Z 1H5 Tel: 250-642-2591 Fax: 250-642-2589 24 hr. Pager: (250) 480-5461 EM: anniesplace@shaw.ca Web: www.anniesplacetransitionhouse.ca</p>	<p>Women</p>
<p>Victoria Cool Aid Society Home Office:103-749 Pandora Ave. Victoria, V8W 1N9 Tel: 250-383-1977 Fax: 250-383-1639 EM: society@coolaid.org Web: www.coolaid.org</p>	<p>Adult Men and Women</p>
<p>Rock Bay Landing 525 Ellice Street Ph: 250-383-1951 Fax: 250-383-1907</p>	<p>Men and Women</p>

Sandy Merriman House:
809 Burdett St.
Victoria V8W 1K8
Tel: 250-480-1408

Women

Victoria Women's Transition House Shelter
P.O. Box 5596, Station B
Victoria V 8R 6S4
Crisis Line: 250-385-6611
Business Line: 250-380-7527 Fax: 250-385-5129

Women and
Children

VYES Home Office
2117 Vancouver St.,
Victoria V8T 3Z9
Tel: 250-386-8282 Fax: 250-384-0778
Youth Line: 250-386-1401
EM: keys@vyes.ca

Youth 13-25
Absolute
Homeless

Transitional Housing

Boys and Girls Club - Turnabout
1240 Yates St.
Victoria V8V 3N3
Tel: 250-384-9133 Fax: 250-384-9136
EM: info@bgcvic.org
Web: www.bgcvic.org

Youth

Cridge Centre for the Family - Hayward House
1307 Hillside Ave., Victoria
V8T 0A2
Tel: 250-384-8058 Fax: 250-384-5267
Web: www.cridge.org

Women

Manchester House
540 Manchester St.
Victoria V8T 2N8
Tel: 250-384-1724
Email: k.roy@manchesterhouse.ca

Ex-offenders

Laren House Society
138 Dallas Road, Victoria V8V 1A3
EM: mudgecrf@shaw.ca
Tel: 250-381-7949

Men
Ex-offenders

Margaret Laurence House
PO Box 8237
Victoria V8W 3R8
Tel: 250-995-0058
Email: program@margaretlaurencehouse.org
www.margaretlaurencehouse.org

Women

Mustard Seed Street Church and Food Bank
625 Queens Ave.
Victoria V8T 1L9
Tel: 250-953-1575 Fax: 250-385-0430
EM: mail@mustardseed.ca
Web: www.mustardseed.ca

Street Church:
Adult Men
Substance
Abuse
Food Bank: all

Our Place Society
919 Pandora Ave., Victoria
V8V 3P4
Tel: 250-388-7112 Fax: 250-388-4901

Adult Men

Salvation Army - Beacon of Hope House
525 Johnson St.
Victoria V8W 1M2
Tel: 250-384-3396 Fax: 250-480-1447
Web: www.salvationarmy.org

Youth
Substance
Abuse

Threshold Housing Society
Anglican Diocese of BC
900 Vancouver St.
Victoria V8V3V7
Tel: 250-383-8830
EM: admin@thresholdhousing.ca
Web: www.thresholdhousing.ca

Youth

VIARS - Foundation House
536 Cecelia Rd.
Victoria V8Z 7H5
Mailing Address: P.O. Box 48055,
Victoria V8Z 7H5
Tel/Fax: 480-1342
24 Hour Emergency Pager:
1-800-454-7668
EM: foundationhouse@shaw.ca
Web: www.foundationhouse.org

Men Substance
Abuse

Victoria Human Exchange Society
Box 8534 Victoria V8W 3S1

Men, Women,
Families

Tel 250-857-3905 or 250-920-5056
Pager: 250-361-2762 (Greater Victoria)
Fax: 250-539-5310 (main); 250-656-6242 (Sidney); 250-931-3189 (Salt Spring Island)
Email: grandmas@saltspring.com; vhesvic@victoria.tc.ca
Web: www.humanx.org

Victoria Native Friendship Centre - IY ILEN HAUTW
231 Regina Avenue
Victoria BC V8Z 1J6
Tel: 250-384-3211 Fax: 250-384-1566
Email: jennifer.ahtp@vnfc.ca
web: www.vnfc.ca

Aboriginal
Women and
Children

YM/YWCA - Pandora Youth Apartments
753 Pandora Ave. Victoria
Tel: 250-380-2663

Youth

YM/YWCA Home Office
851 Broughton St.
Victoria V8W 1E5
Tel: 250-386-7511 Fax 250-380-1933
EM: memberservices@victoriay.com
Web: www.victoriay.com
Transitional Housing Direct Tel: 250-382-1004

Youth Women

Long Term Supportive Housing

BC Housing Web: www.bchousing.org

All Groups

Canadian Community Housing Foundation
P.O. Box 8300
Victoria V8W 3R9
Tel: 250-818-3236
Toll Free Fax: 1-866-675-9395
EM: admin@innovativecommunities.org
InnovativeCommunities.Org
Web: www.InnovativeCommunities.org

Adults

Cridge Centre for the Family
1307 Hillside Ave.
Victoria V8T 0A2
Tel: 250-384-8058 Fax: 250-384-5267
Web: www.cridge.org

Health Issues

Cridge Centre for the Family
1307 Hillside Ave.
Victoria V8T 0A2

Seniors

Tel: 250-384-8058 Fax: 250-384-5267
Web: www.cridge.org

M'Akola Group of Societies Home Office
2009 Fernwood Rd.
Victoria V8T 2Y8
Tel: 250-384-1423 Fax: 250-381-1438
Web: www.makola.bc.ca

Aboriginal
Families

Pacifica Housing Advisory Association
827 Fisgard St.
Victoria V8W 1R9
Tel: 250-385-2131 Fax: 250-385-6776
Email: pacifica@pacificahousing.ca
Web: www.pacificahousing.ca

Adults

St. Vincent de Paul
101-831 Yates St.
Victoria V8W 1M1
Tel: 250-382-2767 Fax: 250-382-2787

Adults
Substance
Abuse
Mental Health

Residential Housing Services
Tel: 250-519-1548 Fax: 250-519-1543
Web: www.viha.ca

Mental Health

Seven Oaks Tertiary Mental Health Facility:
4575 Blenkinsop Rd.,
Victoria V8X 2C7,
Tel: 250-479-7373

Adanac House: 1745 Adanac St.,
Victoria V8R 2C4,
Tel: 250-370-0492

Blackwood Residential Facility:
2664 Blackwood St.
Victoria V8T 3W3
Tel: 250-995-1904

Empress Bay Apartments:
950/ 951 Empress St.
Victoria V8T 1V9
Tel: 250-389-0482

Panama House: 4148 Carey Rd.
Victoria V8Z 4G3
Tel: 250-704-1141

Styles Street Residential Facility:
1230 Styles St.
Victoria V9A 3Z5

Tel: 250-920-4111

Wascana House: 110 Hampton Rd.,
Victoria V8Z 1G7
Tel: 250-475-4937

Victoria Cool Aid Society
Swift House Apartments: 467 Swift St.
Victoria V8W 1S2
Tel: 250-383-5917 Fax: 250-383-1639

Adults

Pandora Project: 757 Pandora Ave
Victoria V8W 1N9
Tel. 250-383-0064 Fax 250-383-6603

Johnson Manor: 1153 Johnson St.
Victoria V8V 1N9
Tel: 250-381-3146 Fax: 250-381-3189

Fairway Woods: 597 Goldstream Ave. Victoria

Hillside Terrace: See VCAS Home Office

Mike Gidora Place: 749 Pandora Ave. Victoria

Desmond House: 715 Pandora Ave. Victoria

Affordable Rental Housing

Capital Mental Health Association, Home Office
125 Skinner St.
Victoria V9A 6X4
Tel: 250-389-1211 Fax: 250-389-1263
EM: info@miravictoria.ca
Web: www.miravictoria.ca

Mental Health

Capital Region Housing Corporation
631 Fisgard St.
Victoria V8W 1R7
Tel: 250-388-6422 Fax: 250-361-4970
Web: www.crd.bc.ca/housing

Families

Fernwood Neighbourhood Resource Group
1240 Gladstone Ave.,
Victoria V8T 1G6

Families

Tel: 250-381-1552 Fax: 381-1509
EM: web@fernwoodneighbourhood.ca
Web: www.fernwoodneighbourhood.ca

Extreme Outreach Society
999 McKenzie Ave., Victoria, V8X 3G8
30 Burnside Rd. West
Victoria

Single Adults

Tel: 250-384-2064 Fax: 250-384-2103
EM: cliff@extremeoutreach.com
Web: www.extremeoutreach.com

M'Akola Group of Societies Home Office
2009 Fernwood Rd.
Victoria V8T 2Y8
Tel: 250-384-1423 Fax: 250-381-1438
Web: www.makola.bc.ca

Aboriginal
Families

Pacifica Housing Services Home Office
827 Fisgard St., Victoria V8W 1R9
Tel: 250-385-2131 Fax: 250-385-6776
Web: pacificahousing@shaw.ca

Families

Downtown Outreach Services
826 Cormorant St., Victoria V8W 1R1
Tel: 356-2555 Fax: 356-2552
EM: dos.pacifica@shaw.ca

Supports, Meals, Clothing

9-10 Club
St. Andrews Cathedral
740 View St., Victoria V8W 1J8
Tel: 250-388-5371 Fax: 250-388-5998

All Groups

Beacon Community Services

All Groups

The Flagship Store: 9775 Third St. Sidney V8L 3A5
Tel: 250-656-3511

The Annex: 9781 Third St., Sidney V8L 3A5,
Tel: 250-655-6416

Thrift on Fourth (Furniture): 9760 Fourth St. Sidney V8L 2Z1 Tel: 250-656-6828

Brentwood Thrift Shop: 7105B West Saanich Rd., Brentwood Bay V8M 1R3
Tel: 250-652-0432

Brentwood Bargains: 7060 West Saanich Rd. Brentwood Bay V8M 1G8
Tel: 250-652-6707

The Shop (Saanich): 1091 McKenzie Ave. Victoria V8P 2L5
Tel: 250-479-8849

Christ Church Cathedral All Groups
930 Burdett Ave.
Victoria V8V 3G8
Tel: 250-383-2714 Fax: 250-383-2744
Web: christchurchcathedral.bc.ca

St. Andrew's Presbyterian All Groups
660 Courtenay St.
Victoria V8W 1C1
Tel: 250-384-5734 Fax: 250-384-5738
Web: standrews.pacificcoast.net

Glad Tidings Pentecostal Church All Groups
1800 Quadra St.
Victoria V8T 4B9
Tel: 250-384-7633 Fax: 250-384-0113
EM: gtidings@gtvictoria.com

Central Baptist All Groups
833 Pandora Ave.
Victoria V8W1P2
Tel: 250-385-7786 Fax: 250-385-7796
EM: central@shaw.ca
Web: www.centralbaptistchurch.ca/

Extreme Outreach Society All Groups
999 McKenzie Ave.
Victoria V8X 3G8
30 Burnside Rd. West, Victoria
Tel: 250-384-2064 Fax: 250-384-2103
EM: cliff@extremeoutreach.com
Web: www.extremeoutreach.com

First Metropolitan United Church Youth/Adults
Tel: 250-388-5188 Fax: 250-388-5186
EM: office@firstmetvictoria.com
Web: www.firstmetvictoria.com

Goldstream Food Bank All Groups
761 Station Ave. Victoria V9B 2S1 Tel: 250-474-4443

Mustard Seed Street Church and Food Bank: All Groups
625 Queens Ave.,
Victoria V8T 1L9
Tel: 250-953-1575 Fax: 250-385-0430

EM: mail@mustardseed.ca
Web: www.mustardseed.ca

Our Place Soup Kitchen All Groups
919 Pandora Ave.,
Victoria V8V 3P4
Tel: 250-388-7112 Fax: 250-388-4901

Salvation Army Community & Family Services All Groups
2695 Quadra St., Victoria, V8T 4E3
Tel: 250-386-8521 Fax: 250-386-8527

Salvation Army - Beacon Bus All Groups
525 Johnson St.,
Victoria V8W 1M2
Tel: 250-384-3396 Fax: 250-480-1447
Web: www.salvationarmy.org

Salvation Army - Meal Services
525 Johnson St.,
Victoria V8W 1M2
Tel: 250-384 3396 Fax: 250-384 8412
Web: www.salvationarmy.org

Salvation Army Thrift Stores All Groups
Victoria: 525 Johnson St.,
Victoria V8W 1M2
Tel: 250-384-3755

Saanich: 3948 Quadra St., Victoria V8X 1J6 Tel: 250-727-3853
AND
1551 Cedar Hill Cross Rd., Victoria V8P 2P3
Tel: 250-382-3714

Colwood: 1746 Island Highway, Victoria
Tel: 250-727-7803

Sooke: 6686 Sooke Rd.
Victoria V0S 1N0
Tel: 250-642-3612

Sidney Lions Food Bank All Groups
2297 Ocean Ave, Sidney V8L 3S8
P.O. Box 2281
Tel: 250-655-0679

Sikh Temple All Groups
1210 Topaz Ave., Victoria
Tel: 250-383-1634

Sooke Food Bank
6596 Sooke Rd. Sooke V0S 1N0
Tel: 250-642-6766

All Groups

St. Andrew's Presbyterian
660 Courtenay St., Victoria V8W 1C1
Tel: 250-384-5734 Fax: 250-384-5738
EM: standrews.pacificcoast.net
Web: standrews.pacificcoast.net

All Groups

St. Elizabeth's Church
PO Box 2116, 10030 3rd St.
Sidney V8L 3S6
Tel: 250-656-7433 Fax: 250-656-7433

All Groups

St. John the Divine
1611 Quadra St.
Victoria V8W 2L5
Tel: 250-383 7169 Fax: 250-381-3573
Web: www.stjohnthedivine.bc.ca

All Groups/
Youth

St. Vincent de Paul - Social Concern Office
828 View St., Victoria V8W 1M1
Tel: 250-382-0712 Fax: 250-382-0718
Web: www.svdpvictoria.com/services

All Groups

St. Vincent de Paul - Thrift Stores
Victoria: 833 Yates St.
Langford: 2784 Claude Rd.
Sidney: 9788B Second St.
Sooke: 6750 West Coast Rd.

All Groups

Women

Women in Need Society (WIN) - Administration/Programs
812 Cormorant St., Victoria V8W 1R1
Tel: 250-480-4006 Fax: 250-412-0654

All Groups/
Women

Assistance Services

AIDS Vancouver Island
1601 Blanshard St.
Victoria V8W 2J5
Tel: 250-384-2366 Toll free: 1-800-665-2437

HIV/AIDS

Fax: 380-9411
EM: info@avi.org
Web: www.avi.org

Burnside Gorge Community Centre
471 Cecilia Rd.
Victoria V8T 4T5
Tel: 250-388-5251 Fax: 250-388-5269
Web: www.burnsidegorge.ca

Families

Homeless Families Outreach Project:
Direct Tel: 250-388-5271
Family Self Sufficiency Program:
Direct Tel: 250-388-5271
EM: cawolfe-bgca@shaw.ca

Vancouver Island Crisis Line

All Groups

Toll free: 1-888-494-3888

Youth Line: www.youthspace.ca

Live chat 5pm-11pm Thurs-Sun (youth under 25 yrs)

Business Office: 230 Bay St . Victoria BC, V9A 3K5

Email: admin@need2.ca

Web: <http://www.need2.ca>

Facebook: <http://www.facebook.com/NEED2preventsuicide>

Our Place Society Administration Office
919 Pandora Ave.
Victoria V8V 3P4
Tel: 250-388-7112 Fax: 250-388-4901
EM: admin@ourplacesociety.com
Web: www.ourplacesociety.com

All Groups

PEERS
1-744 Fairview Rd Victoria V9A 5T9
Tel: 250-388-5325
Toll Free 1-888-733-7722
Late Night Outreach: 250-744-0171
Day Outreach: 250-744-7690 OR 250-388-5325 x 107
Fax: 250-388-5324
EM: info@peers.bc.ca Web: www.peers.bc.ca

Women
Youth

The Law Centre
1221 Broad St.
Victoria V8W 2A4
Tel: 250-385-1221 Fax: 250-385-1226
Web: www.thelawcentre.ca

All Groups

Salvation Army - Pro Bono
525 Johnson St.

All Groups

Victoria V8W 1M2
Tel: 250-384-3396 Fax: 250-480-1447
Web: www.salvationarmy.org

Together Against Poverty Society (TAPS)
#302-895 Fort St. (3rd floor of Alexis Building)
Victoria, BC V8W 1H7
EM: info@tapsbc.ca
Tel: 250-361-3521
Web: www.tapsbc.baremetal.com

All Groups

Anyone

Soup-er Meals
1035b North Park Street Victoria
Tel: 250 213-8174

VIRCS
637 Bay Street, 3rd Floor.
Victoria V8T 5L2
Tel: 250-361-9433 Fax: 250-361-1914
EM: info@vircs.bc.ca
Web: www.vircs.bc.ca

Immigrants

VYES - SEY
533 Yates St.
Victoria V8W 1K7
Tel: 250-383-3514 Fax: 250-383-3812
EM: liaison_worker@vyes.ca
Web: www.vyes.ca

Youth

VYES - YOOTS
533 Yates St.
Victoria V8W 1K7
Tel: 250-383-3514 Fax: 250-383-3812
Pager: 250-361-2822
Web: www.vyes.ca

Youth

Wings Housing Society
#12-1041 Cambie St. **Vancouver** V6E 1L1
Tel: 604-899-5404 Fax: 604-899-5410
EM: info@wingshousing.bc.ca
Web: www.wingshousing.bc.ca

HIV/AIDS

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Lifeskills

Blanshard Community Centre
901 Kings Rd. Victoria V8T 1W5
Tel: 250-388-7696 Fax: 250-388-7607

All Groups

Web: www.blanshardcc.com

Boys and Girls Clubs Home Office
1240 Yates St. Victoria V8V 3N3
Tel : 250-384-9133 Fax: 250-384-9136
EM: admin@bgcvic.org
Web: www.bgcvic.org

Youth

Central Saanich Club: 7162B West Saanich Rd., Brentwood Bay,
Fax: 250-652-3021

Millstream Club: Millstream Elementary, 626 Hoy Lake Rd. Victoria

Harbourside Esquimalt Club: 410 Macaulay St., Esquimalt,
Fax: 250-380-9250

City Central Club: 1240 Yates St. Victoria V8V 3N3,
Fax: 250-384-9136

Boys & Girls Club Services of Greater Victoria
1240 Yates St. Victoria V8V 3N3
Tel : 250-384-9133 Fax: 250-384-9136
Email: admin@bgcvic.org
Web: www.bgcvic.org

Families

Boys and Girls Club - Praxis
1240 Yates St. Victoria V8V 3N3
Tel: 250-384-9133 Fax: 250-384-9136
EM: admin@bgcvic.org
Web: www.bgcvic.org

Youth

Boys and Girls Club - Signs
1240 Yates St., Victoria V8V 3N3
Tel: 250-384-9133 Fax: 250-384-9136
EM: admin@bgcvic.org
Web: www.bgcvic.org

Youth

Boys and Girls Club - Parents Together
1240 Yates St. Victoria V8V 3N3
Tel: 250-384-9133 Fax: 250-384-9136
EM: admin@bgcvic.org
Web: www.bgcvic.org

Youth

Boys and Girls Club - Coastline Challenges Camp
1240 Yates St. Victoria V8V 3N3
Tel: 250-384-9133 Fax: 250-384-9136
EM: admin@bgcvic.org
Web: www.bgcvic.org

Youth

Burnside Gorge Home Office
471 Cecelia Rd.

Families/ Youth

Victoria V8T 4T5
Tel: 250-388-5251 Fax: 250-388-5269
Web: www.burnsidegorge.ca

Burnside Gorge Community Youth Centre
471 Cecelia Rd.
Victoria V8T 4T5
Direct Tel: 388-0223
OR: Burnside Gorge Community Centre Home Office

Youth

Capital Families Association
2764 Jacklin Road, Victoria V9B 3X6
Tel: 250-391-4320 Fax: 250-391-8841
EM: info@capfamilies.org
Web: www.capfamilies.org

Families

Capital Mental Health Association Home Office
125 Skinner St.
Victoria V9A 6X4
Tel: 250-389-1211 Fax: 250-389-1263
EM: info@miravictoria.ca
Web: www.miravictoria.ca

Mental Health

Esquimalt Neighbourhood House Society
511 Constance Ave.
Victoria V9A 6N5
Tel: 250-385-2635 Fax: 250-384-2078
Web: www.enh.bc.ca

All Groups

Thrift Shop: 614 Grenville Ave., Victoria
Tel: 250-385-5895

Extreme Outreach Society
999 McKenzie Ave. Victoria, V8X 3G8
OR
30 Burnside Rd., West, Victoria
Tel: 250-384-2064 Fax: 250-384-2103
EM: cliff@extremeoutreach.com
Web: www.extremeoutreach.com

All Groups

Fernwood Neighbourhood Resource Group
1240 Gladstone Ave.
Victoria V8T 1G6
Tel: 250-381-1552 Fax: 250-381-1509
Web: www.fernwoodneighbourhood.ca

All Groups At
Risk

James Bay Community Project
547 Michigan St.

Families / Youth

Victoria V8V 1S5
Tel: 388-7844 Fax: 388-7856
EM: askus@jbcp.bc.ca
Web www.jbcp.bc.ca

Youth Resource Centre
521 Superior St., Victoria

Youth

Literacy Victoria
930A Yates Street
Tel: 250 381-3755
www.literacyvictoria.ca

All Groups

Mustard Seed Street Church and Food Bank
625 Queens Ave., Victoria V8T 1L9
Tel: 250-953-1575 Fax: 250-385-0430
EM: mail@mustardseed.ca
Web: www.mustardseed.ca

Youth

M'akola Group of Societies - Hulitan Social Services
2009 Fernwood Rd., Victoria V8T 2Y8
Tel: 250-384-1423 Fax: 250-381-1438
toll free: 877-384-1423
Web: www.makola.bc.ca

Aboriginal
Youth, Children
Families

Metis Community Service
345 Wale Road, Victoria V9B 6X2
Tel: 250-391-9924 Fax: 250-391-0038
Web: www.metis.ca

Aboriginal
Children and
Families

Single Parent Resource Centre
602 Gorge Rd. East
Victoria V8T 2W6
Tel: 250-385-1114 Fax: 250-361-3554
EM: info@singleparentvictoria.ca
Web: www.singleparentvictoria.ca

Families

Frederic Ozanam Centre Day Program Services
4349 West Saanich Rd.
Victoria V8Z 3E8
Tel: 250-727-2247 Fax: 250-727-9330

All Groups

Sooke Family Resource Society
105 - 2145 Townsend Rd. S,
Sooke V0S 1N0
Tel: 250-642-5152 Fax: 250-642-7663
EM: info@sfrs.ca
Web: www.sookefamilyresource.ca

Families

<p>VCAS Downtown Community Activity Centre 755 Pandora Ave. Victoria V8W 1N9 Tel: 250-383-0076 Fax: 250-383-1639 EM: society@coolaid.org Web: www.coolaid.org</p>	<p>All Groups</p>
<p>Victoria Native Friendship Centre Home Office 231 Regina Ave. Victoria V8Z 1J6 Tel: 250-384-3211 Fax: 250-384-1586 EM: info@bgcvcic.org Web: www.vnfc.ca</p>	<p>Aboriginal All Groups</p>
<p>Health and Social Programs/ Youth Dept. Fax: 250-384-3261 Drop-In Direct Tel: ext 253 OR: Home Office</p>	
<p>Victoria Native Friendship Centre - Family and Children Services 231 Regina Ave. Victoria V8Z 1J6 Direct Tel: 250-384-3211 OR: VNFC Home Office</p>	<p>Aboriginal Families</p>
<p>Victoria Native Friendship Centre - Youth Mentorship Program 231 Regina Ave Victoria V8Z 1J6 Tel: 250-384-1586 Youth Department Fax: 250-384-3261</p>	<p>Aboriginal Youth</p>
<p>Youth and Family Counselor: Direct Tel- extension 254 Web: www.vnfc.ca</p>	
<p>VYES Drop-In 533 Yates St., Victoria V8W 1K7 Tel: 250-383-3514 Fax: 250-383-3812 EM: office_manager@vyes.ca Web: www.vyes.ca</p>	<p>Youth</p>
<p>VYES - Alliance Club Direct Tel: 250-361-3923 Fax: 250-383-3812</p>	
<p>VYES - SOP 533 Yates St. Victoria V8W 1K7 Tel: 250-383-3514 Fax: 250-383-3812 EM: office_manager@vyes.ca Web: www.vyes.ca</p>	<p>Youth</p>
<p>VYES-Youth and Family Support Services 533 Yates St., Victoria V8W 1K7</p>	<p>Youth/ Families</p>

Tel: 250-383-3514 Fax: 250-383-3812
EM: office_manager@vyes.ca
Web: www.vyes.ca

YM/YWCA - Community Counseling Youth At Risk
Direct Tel: (Westshore): 250-413-8855
Direct Tel: (West Saanich): 250-413-8855 or 250-882-8821

YM/YWCA - TPSN Youth
851 Broughton St. Victoria V8W 1E5
Tel: 250-386-7511 Fax: 250-380-1933
EM: memberservices@victoriay.com
Web: www.victoriay.com

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Employment Services

Beacon Community Services All Groups
Employment Line: 1-888-993-2299 (Toll Free)
Employment Fax: (Downstairs): 250-655-5081
Employment Resource Centre Fax: 250-655-5089

Sidney Centre: 9860 Third St.
Tel: 250-655-5309

Saanich Centre: 101- 3939 Quadra St.,
Tel: 250-658-7207

Employment Counseling:
Toll Free: 1-888-993-2299

Beacon Community Services - Job Search and Career Exploration Workshops All Groups
Tel: 250-537-5979 (Sidney) 250-655-5309 (Saanich)
EM: admin@beaconcs.ca
Web: www.beaconcs.ca

Beacon Community Services - Wage Subsidy All Groups
EM: admin@beaconcs.ca Web: www.beaconcs.ca

Beacon Community Services - Springboard to Success Youth
Tel: 250-655-5303/ 655-5323
EM: admin@beaconcs.ca
Web: www.beaconcs.ca

Youth Employment Program Youth
2321 Beacon Ave.(Beacon Plaza)
Sidney V8L 1W9
Tel: 250-655-4402 Fax: 250-655-4420
E-mail: scameron@beaconcs.ca

Web: www.beaconcs.ca

Bridges For Women Society Home Office
320-1175 Cook St.
Victoria V8V 4A1
Tel: 250-385-7410 Fax: 250-385-7459
Web: www.bridgesforwomen.ca
Victoria Campus:
EM: careers@bridgesforwomen.ca
BFW Online:
EM diane@bfwonline.ca

Women

Capital Mental Health Association Home Office
125 Skinner St., Victoria V9A 6X4
Tel: 250-389-1211 Fax: 250-389-1263
EM: cmha@miravictoria.ca
Web: www.miravictoria.ca

Mental Health

Greater Victoria School District No. 61
556 Boleskine Rd. PO Box 700,
Victoria V8W 2R1
Tel: 250-475-3212 Fax: 250-475-6161
Web: www.sd61.bc.ca

Youth

SJ Willis
923 Topaz Ave.
Victoria V8T 2M2
Tel: 250-360-4321 Fax: 250-360-4320

GAP
3020 Richmond Rd.
Victoria V8R 4V1
Tel: 250-598-3144

Continuing Education
923 Topaz Ave.
Victoria V8T 2M2
Tel: 250-360-4332 Fax: 250-369-4370
EM: conted@sd61.bc.ca

School District No. 62
3143 Jacklin Rd.
Victoria V9B 5R1
Tel: 250-474-9800 Fax: 250-474-9825
Web: www.sd62.bc.ca

Youth

Pacific Secondary School
#109-1830 Island Highway, Colwood
Tel: 250-474-2505 Fax: 250-474-6211

Juan de Fuca Distributed Learning Centre

#102 - 814 Goldstream Ave.
Victoria V9B 2X7
Tel: 250-391-9002 Fax: 250-391-9007
E-mail: jdfdl@sd62.bc.ca
Web: <http://jdfdl@sd62.bc.ca>

Sooke Works Employment Centre All Groups
Unit C, 6625 Sooke Rd.
Sooke V0S 1N0
Tel: 250-642-3685 Fax: 250-642-3601
EM: malbox@worklink.bc.ca
Web: www.sookeworks.bc.ca

Spectrum Job Centre Youth
1405 Douglas St. Adults
Victoria V8W 2G2
Tel: 250-381-9074 Fax: 250-381-9072
Email: spectrumjsc@gmail.com
Web: www.spectrumjobsearch.com

Victoria Cool Aid Society - REES All Groups
707 Johnson St Victoria
Tel: 250-595-8619 Fax: 250-595-8629
EM: society@coolaid.org
Web: www.coolaid.org

Victoria Native Friendship Centre - Career, Employment Education Programs Aboriginal
(CEER) All Groups
231 Regina Ave. Victoria V8Z 1J6
Tel: 250-384-3211 Fax: 250-384-1586
Web: www.vnfc.ca

VYES - ACCESS Youth
533 Yates St., Victoria V8W 1K7
Tel: 250-383-3514 Fax: 250-383-3812
EM: office_manager@vyes.ca
Web: www.vyes.ca

YM/YWCA - Supported Independent Living and Youth Internship Programs Youth
851 Broughton St.
Victoria V8W 1E5
Direct Tel: 250-386-7511 – 250 413-8860
EM: infor@ymywca.victoria.bc.ca
Web: www.victoriay.com

Work Link Employment Society – West Shore All groups
2234 Sooke Rd. Youth
Victoria V9B 1X1
Tel: 250-478-9525 Fax: 250-478-8664

Web: www.worklink.bc.ca

Youth Employment Centre
2234 Sooke Rd.
Victoria V9B 1X1
Tel: 250-642-3685 Fax: 250-642-3601
Web: www.worklink.bc.ca

Work Link's Pathway Office:
#101-847 Goldstream Ave., Victoria

Health and Treatment Services

AIDS Vancouver Island
3 fl Access Health Centre, 713 Johnson St Victoria V8W 1M8
Tel: 250-384-2366 Fax: 250-380-9411
Toll free: 1-800-665-2437
EM: info@avi.org
Web: www.avi.org

HIV/AIDS

Al-Anon and Alateen
#2-2020 Douglas St. Victoria V8T 4L1
Tel: 250-383-4020
EM: alanon1@elus.net

Substance
Abuse

Alcoholics Anonymous
#2-2020 Douglas St Victoria V8T 4L1
Tel: 250-383-0415 Fax: 250-383-0417
Crisis Line: 250-383-7744
EM: vicintgpco@shaw.ca

Substance
Abuse

BC Schizophrenia Society
941 Kings Rd., Victoria V8T 1W7
Tel: 250-384-4225 Fax: 250-388-4391
Web: www.bcscs.org/

Mental Health

Beacon Community Services
Mental Health Drop-In
1452 Elford Street, Victoria V8S 3S8
Tel: 250 595-1752
EM: admin@beaconcs.ca

Mental Health

Individual Counseling: Tel: 250-656-5537, ext. 103

Boys & Girls Club Services of Greater Victoria
1240 Yates St.
Victoria V8V 3N3

Youth
Substance
Abuse

<p>Tel : 250-384-9133 Fax: 250-384-9136 EMI: admin@bgcvic.org Web: www.bgcvic.org</p>	<p>Mental Health</p>
<p>Boys & Girls Club Services of Greater Victoria 1240 Yates St. Victoria V8V 3N3 Tel : 250-384-9133 Fax: 250-384-9136 EMI: admin@bgcvic.org Web: www.bgcvic.org</p>	<p>Women/ Youth Health Issues</p>
<p>Capital Mental Health 125 Skinner Street Victoria V9A 6X4 Tel: (250) 389-1211 Web: www.miravictoria.ca</p>	<p>All Groups</p>
<p>Men's Trauma Centre 102, 1022 Pandora Avenue Victoria V8V 3P5 Tel: 250-381-MENS (6367) Fax: 250-381-3679 Toll Free: 1-866-793-6367 EM: info@menstrauma.com Web: www.menstrauma.com</p>	<p>Men Mental Illness</p>
<p>Options Pregnancy Centre #4, 855 Caledonia Avenue Victoria V8T 1T6 Tel: 250-380-6883 EM: info@optionspregnancy.org Web: www.optionspregnancy.org</p>	<p>Women Youth</p>
<p>Pacific Centre Family Services Association (PCFSA) Tel: 250-478-8357 Fax: 250-478-3699 Toll free: 1-866-478-8357 EM: pacificcentre@pcfsa.org Web: www.pacificcentrefamilyservices.org</p>	<p>Families</p>
<p>PCFSA locations: Colwood: 345 Wale Rd. Victoria V9B 6X2 Langford: 103-2849 Peatt Rd. Victoria V9B 3V5 Sooke: 2145 Townsend Rd S. Sooke Tel: 250-642-6364 ext.230</p>	
<p>Society of Living Intravenous Drug Users c/o #307-2993 Tillicum Rd., Victoria V9A 7L4 Tel: 250-386-6263</p>	<p>Substance Abuse</p>
<p>Umbrella Society 901 Kings Rd.</p>	<p>Substance Abuse</p>

Victoria V8T 1W5
Tel: 250-380-0595
EM: gordon@umbrellasociety.ca

VPAWS
101, 1139 Yates St..
Victoria V8V 3N2
Tel: 250-382-PWAS (7927) Fax: 250-382-3232
EM: support@vpwas.com
Web: www.vpwas.com

HIV/AIDS

VARCS
1284F Gladstone Ave.
Victoria V8T 1G6
Tel: 250-388-6220 Fax: 250-388-7011
EM: info@varcs.org
Web: www.varcs.org

HIV/AIDS

VCAS - Cool Aid Community Health Centre
713 Johnson St, 1st Floor, Victoria V8W 1M8
Tel: 250-385-1466 Fax: 250-383-1327

All Groups

Dental Services

713 Johnson St, 2nd Floor, Victoria V8W 1M8
Tel: 713 Johnson St, 1st Floor, Victoria V8W 1S2 383-5957

Victoria Native Friendship Centre (VNFC)
231 Regina Ave.
Victoria V8Z 1J6
Tel: 250-384-3211, or 250-385-1466 Fax: 250-384-1586
Web: www.vnfc.ca

Aboriginals
All Groups

Health and Social Programs/ Youth Department
First Nations Health Outreach Workers: Direct Tel: 250-727-4236
Health and Social Programs/ Youth Department
Hospital Liaison Nurse: Direct Tel: 250-727-4236

Aboriginals
All Groups

Victoria Women's Sexual Assault Centre
#511 - 620 View Street Victoria, BC, V8W 1J6
Tel: (250) 383-5545 Fax: (250) 383-6112
Web: www.vwsac.com
Crisis Line: 250-383-3232

Women and
Children

James Bay Clinic
547 Michigan St. Victoria V8V 1S5
Tel: 250-388-7841
Email: office@victoriayouthclinic.ca
Web: www.victoriayouthclinic.ca

Youth

Downtown Clinic
533 Yates St. Victoria V8W 1K7
Tel: 250-383-3552

Royal Jubilee Hospital
1952 Bay St. Victoria V8R 1J8
Tel: 250-370-8000

All Groups

Victoria General Hospital
1 Hospital Way, Victoria V8Z 6R5
Tel: 250-727-4212

Saanich Peninsula Hospital
2166 Mt. Newton X Rd., Saanichton V8M 2B2
Tel: 250-544-7676
Web: www.viha.ca

Esquimalt Health Unit:
530 Fraser St., Victoria V9A 6H7,
Tel: 250-519-5311 Fax: 250-652-5467

All Groups

Peninsula Health Unit:
2170 Mount Newton X Rd. Saanichton V8M 2B2
Tel: 250-544-2400

Saanich Health Unit:
3995 Quadra St. Victoria V8X 1J9,
Tel: 250-519-5100 or 250-744-1042

Sooke Health Unit:
104 - 2145 Townsend Rd. S.,
Sooke V0S 1N0
Tel: 250-642-5464 Fax: 250-642-5467

Westshore Health Unit:
345 Wale Rd. Victoria V9B 6X2, Tel: 250-519-3490

Victoria Health Unit:
1947 Cook St. Victoria V8T 3P7
Tel: 250-388-2200 (Prevention Services)
Tel: 250-388-2273 (General Enquiries)
Tel: 250- 721-1904(Quick Response Team)
Fax: 250-388-2249

Tuberculosis Prevention & Control Office:
Royal Jubilee Hospital, 1952 Bay Street Victoria V8R 1J7
Tel: 250- 519-1510
TB Clinic:
Tel: 250-519-1503

Central Intake

Mental Health

Tel: 250-519-1553 Fax: 250-381-3222
Web: www.viha.ca/mhas/services/default.htm

Substance
Abuse

Psychiatric Emergency Services
1952 Bay St.
Victoria V8R 1J8
Tel: 250-519-1528 Fax: 250-519-1529
Web: www.viha.ca/mhas/services/default.htm

Mental Health
Substance
Abuse

VIHA - Mental Health Center
2328 Trent St.
Victoria V8R 4Z3
Tel: 250-370-8175 Fax: 250-370-8199
Web: www.viha.ca/mhas/services/default.htm

Mental Health
Substance
Abuse

- Acute Inpatient Services
Web: www.viha.ca

VIHA - USTAT
1119 Pembroke St.
Victoria V8T 1J5
Tel: 250-213-4400 Fax: 250-213-4401
Web: www.viha.ca

Mental Health

VIHA - Adult Addiction Community Treatment Services - Victoria Clinic
2nd Floor - 1250 Quadra St.
Victoria V8W 2K7
Tel: 250-519-3544 Fax: 250-519-3545
Web: www.viha.ca

Mental Health
Substance
Abuse

VIHA - VISTA
2828 Nanaimo St.
Victoria V8T 4W9
Tel: 250-953-3966 Fax: 250-356-9342
Web: www.viha.ca

Mental Health
Substance
Abuse

Saanich/ South Island High Risk:
201-4478 West Saanich Rd.,
Victoria V8Z 3E9
Tel: 250-952-5073

Children/ Youth
Mental Health

Victoria/ South Island Eating Disorders:
302-JutlandRd.
Victoria V8T 5J9
Tel: 250-302-2955

West Shore:
2nd Floor - 345 Wale Rd., Victoria V9B 6X2
Tel: 250-391-2223

Web: www.viha.ca

Victoria Youth Addictions Services
Esquimalt Health Unit – 530 Fraser St., 2nd Floor
Victoria V9A 6H7
Tel: 250-721-2669 Fax: 250-721-3408
Web: www.viha.ca

Youth
Mental Health

Integrated Mobile Crisis Response Team
Need Crisis Line: 1-888-494-3888
Web: www.viha.ca

Substance
Abuse
Mental Health

Withdrawal Management
1125 Pembroke St.
Victoria V8T 1J3
Tel: 250-213-4444 Fax: 250-213-4445
Web: www.viha.ca

Substance
Abuse

Royal Jubilee Hospital
1952 Bay St.
Victoria V8R 1JR
Tel: 250-370-8914 Fax: 250-370-8200
Web: www.viha.ca

Aboriginals

VYES - Specialized Youth Detox
533 Yates St.
Victoria V8W 1K7
Tel: 250-383-3514 Fax: 250-383-3812
After Hours: 250-383-3582
EM: syd@vyes.ca
Web: www.vyes.ca

Youth

YM/YWCA
851 Broughton St.
Victoria V8W 1E5
First Reach: Tel: 250-413-8858
Email: firstreach@victoriay.com
Web: www.victoriay.com
Medical Mobile Unit: Direct Tel: 250-413-8867
Email: street@victoriay.com

Substance
Abuse

Youth Forensic Psychiatric Services - Victoria Outpatient Clinic
946 Meares St. Victoria V8V 3J4
Tel: 250-387-2830 Fax: 250-387-3217

Youth
Mental Health

Homeless Prevention Services

Action Committee for Persons with Disabilities
926 View St., Victoria
Tel: 250-383-4105 Fax: 250-383-4835
EM: acpd@actioncommittee.ca
Web: www.actioncommittee.ca

Persons with
Disabilities

Beacon Community Services - Rental Housing Registry
9860 Third St., Sidney V8L 4R2
Tel: 656-5302 Fax: 250-655-4357
EM: housing@beaconcs.ca
Web: www.beaconcs.ca

All Groups

Boys and Girls Club - Connections
1240 Yates St. Victoria V8V 3N3
Tel: 250-384-9133 Fax: 250-384-9136
EM: admin@bgcvic.org
Web: www.bgcvic.org

Youth

Boys and Girls Club - ISSP
1240 Yates St. Victoria V8V 3N3
Tel: 250-384-9133 Fax: 250-384-9136
EM: admin@bgcvic.org
Web: www.bgcvic.org

Youth

Burnside Gorge Community Centre
Homeless Families Outreach Project
471 Cecelia Rd.
Victoria V8T 4T5
Tel: 250-388-5251 Fax: 250-388-9136

Families

Family Self Sufficiency Program, C'NEX and Child Care: Tel: 250-388-5251

Capital Region Housing Corporation
631 Fisgard St., Victoria V8W 1R7
Tel: 250-388-6422 Fax: 250-361-4970
Web: www.crd.bc.ca/housing

All Groups

BC Forensic Psychiatric Services Commission
Victoria Clinic

Mental Health

2840 Nanaimo St., Victoria V8T 4W9
Tel: 250-387-1465 Fax: 250-213-4532
Web: www.bcmhas.ca/ForensicService

Intercultural Association of Greater Victoria
930 Balmoral Rd.
Victoria V8T 1A8
Tel: 250-388-4728
EM: admin@icavictoria.org
Web: www.icavictoria.org

Immigrants

John Howard Society
2675 Bridge St.
Victoria V8T 4Y4
Office Tel: 250-386-3428 Fax: 250-361-4561
EM: jhs@johnhoward.victoria.bc.ca
Web: www.johnhoward.victoria.bc.ca

Children/ Youth
Ex-offenders

Residential Tenancy Branch (Province of BC)
101-3350 Douglas Street
Victoria V8Z 3L1
Tel: 250-387-1602
EM: HSRTO@gov.bc.ca
Web: www.rto.gov.bc.ca

All Groups

Sooke Crisis and Referral Centre
6596 Sooke Road
Sooke V9Z 0W7
Tel: 250-642-7666

All Groups

Spousal Assault Victim Support Program
100-3060 Cedar Hill Road
Victoria V8T 3J5
Tel: 250-592-2929 Fax: 250-592-92789
Web: www.transitionhouse.net
Email: info@wwth.bc.ca

Women

Tenants Rights Action Coalition
#306-535 Thurlow St., **Vancouver** V6E 3L2
Tenant Hotline: 1-800-665-1185
EM: info@tenants.bc.ca Web: www.tenants.bc.ca

All Groups

Together Against Poverty
302, 895 Fort Street
Victoria BC V8W 1H7
Email: info@tapsbc.ca

All groups

Housing Supplement Program

Mental Health

Adanac House: 1745 Adanac St. Victoria V8R 2C4
Tel: 250-519-1543

Blackwood Residential Facility: 2664 Blackwood St., Victoria V8T 3W3
Tel: 250-995-1904

Empress Bay Apartments: 950/ 951 Empress St., Victoria V8T 1V9
Tel: 250-389-0482

Panama House: 4148 Carey Rd. Victoria V8Z 4G3
Tel: 250-704-1141

Styles Street Residential Facility: 230 Styles St. Victoria V9A 3Z5.
Tel: 250-920-4111

Wascana House: 110 Hampton Rd. Victoria V8Z 1G7
Tel: 250-475-4937

Skills/Research Communications Networks

Bridges for Women Society 320-1175 Cook St. Victoria V8V 4A1 Tel: 250-385-7410 Fax: 250-385-7459 Web: www.bridgesforwomen.ca	Women
City of Victoria Housing Trust Fund #1 Centennial Sq., Victoria V8W 1P6 Tel: 250-361-0320 Fax: 361-0214 Web: www.victoria.ca	All Groups
Community Council of Greater Victoria 203, 4475 Viewmont Avenue Tel: 250-383-6166 Fax: 250-479-9411 EM: info@communitycouncil.ca Web: www.communitycouncil.ca	All Groups
Housing Affordability Partnership (HAP) c/o Community Council 3948 Quadra St, Victoria BC V8X 1J6 Tel: 250-383-6166 Fax: 250-479-9411 EM: infor@housingaffordability.ca Web: www.housingaffordability.ca	All Groups
ORCA 345 Wale Rd. Victoria V9B 6X2 Fax: 250-391-8841	All Groups

Web: www.orcasociety.com

Pacifica Housing - Downtown Outreach Services
826 Cormorant St.
Victoria V8W 1R1
Tel: 250-356-2555 Fax: 250-356: 2552
EM: dos.pacifica@shaw.ca

Single Adults
Mental Health
Substance
Abuse
Adults with
disabilities

Capital Region Housing Corporation (RHTF)
631 Fisgard St.
Victoria V8W 1R7
Tel: 250-360-3000
Web: www.crd.bc.ca

All Groups

Reseau-Femmes Colombie Britannique
Tél: 1-866-736-6900
or 604-736-6912
EM: informelles@reseaufemmes.bc.ca
Web: www.reseaufemmes.bc.ca

French-speaking
women

Shelter Net BC Society
13 Main St. Vancouver BC V6A 2S5
Tel: 604-568-3373 Fax: 604-568-4485
EM: info@shelternetbc.ca
Web: www.shelternetbc.ca

All Groups

Sooke CASA
2145 Townsend Rd. S.
Sooke V0S 1N0
Tel: 250-642-6364
Web: www.sookecasa.org

All Groups

Street Newz
1027 Pandora Ave.
Coast Salish Territory
Victoria V8V 3P6
Tel: 250-383-5144 ext 0137
EM: streetnewz@islandnet.com

All Groups

United Way of Greater Victoria
1144 Fort St.
Victoria V8V 3K8
Tel: 250-385-6708 Fax: 250-385-6712
EM: general@uwgv.ca
Web: www.uwgv.ca

All Groups

University of Victoria School of Child and Youth Care
Tel: 250-721-6472 Fax: 250-712-7218

Youth

EM: sartz@uvic.ca
Web: www.cyc.uvic.ca

VIHA - Community Services Directory
Web: www.viha.ca/

All Groups

END